

EBM28TB

## 28L Built-in Microwave

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## SAFETY PRECAUTIONS

Read these instructions carefully before using your microwave oven, and keep it safe for future reference. If you follow the instructions, your oven will provide you with many years of good service.

## SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

## Precautions to avoid possible exposure to excessive microwave energy

- Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- WARNING: If the door or door seals are damaged, the oven must not be operated until it has been repaired by a qualified service person.
- If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

## TECHNICAL SPECIFICATIONS

| Model                         | EBM28TB           |
|-------------------------------|-------------------|
| Rated Voltage                 | 230-240V~50Hz     |
| Rated Input Power(Microwave)  | 1450W             |
| Rated Output Power(Microwave) | 900W              |
| Oven Capacity                 | 28L               |
| Turntable Diameter            | 315mm             |
| External Dimensions           | 595 x 400 x 388mm |
| Net Weight                    | Approx. 17.95 kg  |

## IMPORTANT SAFETY INSTRUCTIONS

#### WARNING

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including he following:

- WARNING Liquids and other foods must not be heated in sealed containers since they are liable to explode.
- WARNING: It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children
- Only use utensils suitable for use in microwave ovens.
- The oven should be cleaned regularly and any food deposits should be removed.
- Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Do not overcook food.
- Do not use the oven cavity for storage purposes.
   Do not store flammable items or liquids in or near the appliance.
- Remove wire twist-ties and metal handles from paper or plastic containers/bags before placing them in the oven.
- Care should be taken not to displace the turntable when removing containers from the appliance.

- Install or locate this oven only in accordance with the installation instructions provided.
- Eggs in the shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- This appliance is intended to be used in household and similar applications such as: -staff kitchen areas in shops, offices and other working environments; -by clients in hotels, motels and other residential type environments; -farm houses; -bed and breakfast type environments.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- · Do not store or use this appliance outdoors.
- Do not use this oven near water, in a wet basement or near a swimming pool.
- The temperature of accessible surfaces may be high when the appliance is operating. The surfaces are liable to get hot during use. Keep cord away from heated surface, and do not cover any vents on the oven.
- Do not let cord hang over edge of table or counter.
- Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
- The appliances are not intended to be operated by means of an external timer or separate remotecontrol system.
- The oven must not be installed behind a decorative door in order to avoid overheating.
- Metallic containers for food and beverages are not allowed during microwave cooking.
- Microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

- Accessible parts may become hot during use. Young children should be kept away.
- This appliance must not be cleaned by use of a Steam cleaner.
- Only use the temperature probe recommended for this oven (for ovens provided with a facility to use a temperature-sensing probe).
- WARNING: The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.
- · Surface of a storage cabinet can get hot.

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

# TO REDUCE THE RISK OF INJURY TO PERSONS DURING INSTALLATION

#### DANGER

Electric Shock Hazard Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

#### WARNING

Electric Shock Hazard Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

If it is necessary to use an extension cord, use only a 3-wire.

- A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- 2. If a long cord set or extension cord issued:
  - The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - The extension cord must be a grounding-type 3-wire cord.
  - The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

## **CLEANING**

Be sure to unplug the appliance from the power supply.

- 1. Clean the cavity of the oven after using with a slightly damp cloth.
- 2. Clean the accessories in the usual way in warm soapy water.
- 3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
- 4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- 5. Cleaning Tip For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

## **UTENSIL CAUTION**

### PERSONAL INJURY HAZARD

It is hazardous for anyone other than a qualified service person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven." There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

#### UTENSIL TEST:

- 1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in
- 2. Cook on maximum power for 1 minute.
- 3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
- 4. Do not exceed 1 minute cooking time.

### MATERIALS YOU CAN USE IN MICROWAVE OVEN

| Utensils              | Remarks  |
|-----------------------|--|
| Browning dish         | Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break.  |
| Dinnerware            | Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.   |
| Glass jars            | Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.  |
| Glassware             | Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.   |
| Oven cooking bags     | Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.  |
| Paper plates and cups | Use for short-term cooking/warming only. Do not leave oven unattended while cooking.   |
| Paper towels          | Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.   |
| Parchment paper       | Use as a cover to prevent splattering or a wrap for steaming.  |
| Plastic               | Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package. |
| Plastic wrap          | Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.   |
| Thermometers          | Microwave-safe only (meat and candy thermometers).   |
| Wax paper             | Use as a cover to prevent splattering and retain moisture.   |

## **UTENSIL CAUTION**

## MATERIALS TO BE AVOIDED IN THE MICROWAVE OVEN

| Utensils                        | Remarks  |
|---------------------------------|--|
| Aluminum tray                   | May cause arcing. Transfer food into microwave-safe dish.                                |
| Food carton with metal handle   | May cause arcing. Transfer food into microwave-safe dish.                                |
| Metal or metal-trimmed utensils | Metal shields the food from microwave energy. Metal trim may cause arcing.               |
| Metal twist ties                | May cause arcing and could cause a fire in the oven.                                     |
| Paper bags                      | May cause a fire in the oven.  |
| Plastic foam                    | Plastic foam may melt or contaminate the liquid inside when exposed to high temperature. |
| Wood                            | Wood will dry out when used in the microwave oven and may split or crack.                |

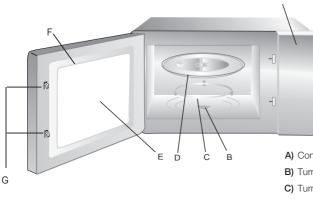
## MICROWAVE OVEN DESCRIPTION

## NAMES OF OVEN PARTS AND ACCESSORIES

Remove the oven and all materials from the carton and oven cavity.

Your oven comes with the following accessories:

Glass tray Turntable ring assembly Instruction Manual







Trim-kit plastic cover

- A) Control panel
- B) Turntable shaft
- C) Turntable ring assembly
- D) Glass tray
- E) Observation window
- F) Door assembly
- G) Safety interlock system

## SETTING UP YOUR MICROWAVE

## TURNTABLE INSTALLATIONS



- a. Never place the glass tray upside down. The glass tray should never be restricted.
- **b.** Both glass tray and turntable ring assembly must always be used during cooking.
- All food and containers of food are always placed on the glass tray for cooking.
- d. If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

## INSTALLATION AND CONNECTION

- 1. This appliance is only intended for domestic use.
- This oven is intended for built-in use only. It is not intended for counter-top use or for use inside a cupboard.
- 3. Please observe the special installation instructions.
- The appliance can be installed in a 60cm wide cabinet. Correct ventilation must be provided
- The appliance is fitted with a plug and must only be connected to a properly installed earthed socket.
- **6.** The mains voltage must correspond to the voltage specified on the rating plate.
- 7. The socket must be installed and connecting cable must only be replaced by a qualified electrician. If the plug is no longer to accessible following installation, an all-pole disconnecting device must be present on the installation side with a contact gap of at lease 3mm.
- Adapters, multi-way strips and extension leads must not be used. Overloading can result in a risk of fire



The accessible surface may be hot during operation.

### PLEASE READ THE INSTRUCTIONS CAREFULLY

### PLEASE NOTE

### **ELECTRICAL CONNECTION**

The microwave is fitted with a plug and must only be connected to a properly installed earthed socket. The socket must only be installed and the connection cable must only be replaced by a qualified electrician, in accordance with the appropriate regulations. If the plug is no longer accessible following installation, an all-pole isolating switch must be present on the installation side with a contact gap of at least 3mm.

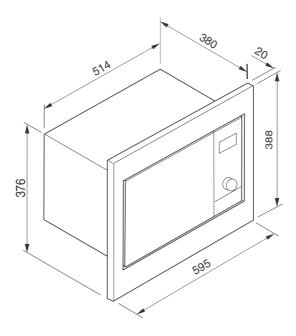
The fitted cabinet with correct ventilation as shown in cabinet dimensions.

Do not cover ventilation slots and suction holes.

### NOTE:

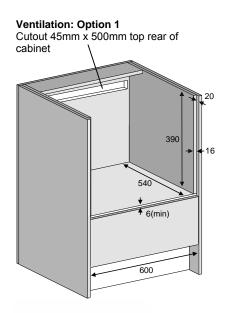
Do not trap or bend the power cables.

## PRODUCT DIMENSIONS

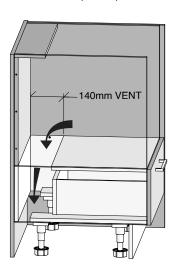


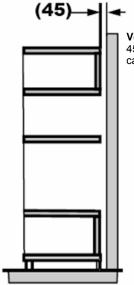
## PLEASE READ THE MANUAL INSTRUCTIONS CAREFULLY

## **CABINET DIMENSIONS**



# Ventilation: Option 2 140mm x cabinet width vented down into kick panel space



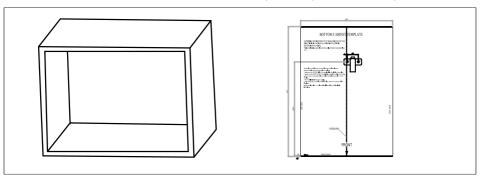


**Ventilation: Option 3 (for tower installation)** 45mm x cabinet width vented to top of

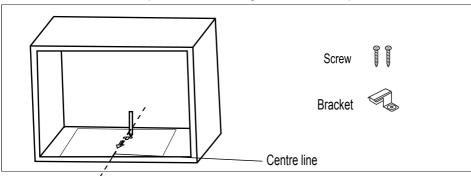
cabinetry / into roof cavity.

## B. PREPARE THE CABINET

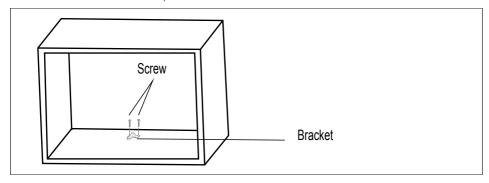
1. Read the instruction on the BOTTOM CABINET TEMPLATE, put the template on the bottom plane of cabinet.



2. Make the marks on the bottom plane of cabinet according to marks a" of the template

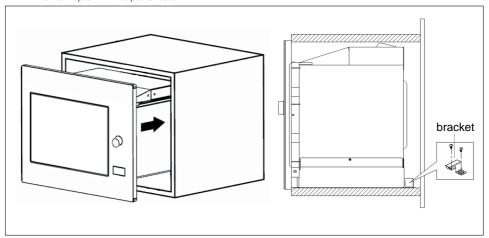


3. Remove the bottom cabinet template and fix the bracket with screw.

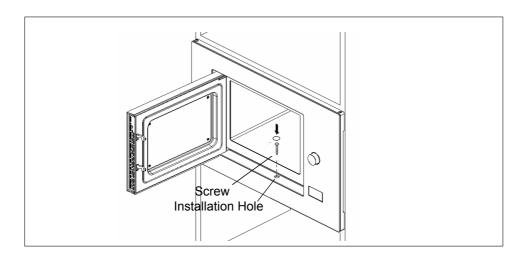


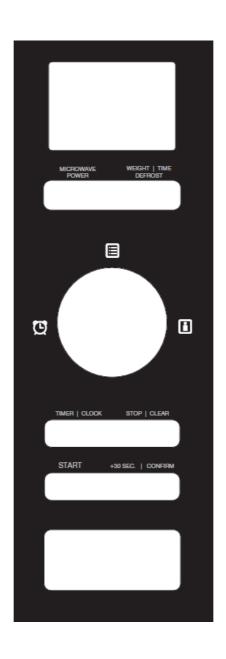
## C. INSTALL THE OVEN

- 4. Install the oven to the cabinet
  - Make sure the back of the oven is locked by bracket.
  - Do not trap or kink the power cord.



5. Open the door, fix the oven to the cabinet with Screw, at the installation hole.





#### 1. CLOCK SETTING

When the microwave oven is electrified, the LED will display "0:00", buzzer will ring once.

- a) Press " Kitchen Timer/Clock "twice, the hour figures will flash.
- b) Turn " " to adjust the hour figures, the input time should be within 0--23.
- c) Press " Kitchen Timer/Clock ", the minute figures will flash .
- d) Turn " to adjust the minute figures, the input time should be within 0--59.
- e) Press " Kitchen Timer/Clock " to finish clock setting. ":" will flash, and the time will light.
- Note: a) If the clock is not set, it would not function when powered.
  - b) During the process of clock setting, if you press "Stop/Clear", the oven will go back to the previous status automatically.

#### 2. MICROWAVE COOKING

Press " Microwave " the LED will display "P100 ". Press

- " Microwave " for times or turn " 🖓 "to choose the power you want, and
- "P100", "P80" "P50", "P30", "P10" will display for each added press. Then press
- "Start/+30Sec./Confirm" to confirm, and turn " 7" to set cooking time from 0:05 to
- 95:00. Press " Start/+30Sec./Confirm " again to start cooking.

Example: If you want to use 80% microwave power to cook for 20 minutes, you can operate the oven as the following steps.

- a) Press "Microwave" once, the screen display "P100".
- b) Press " Microwave " once again or turn" " to choose 80% microwave power.
- c) Press " Start/+30Sec./Confirm " to confirm, and the screen displays "P 80".
- d) Turn "  $\mathbb{Q}$ " to adjust the cooking time until the oven displays "20:00".
- e) Press " Start/+30Sec./Confirm " to start cooking .

Note: the step quantities for the adjustment time of the coding switch are as follows:

| 01 min   | 5 seconds  |
|----------|------------|
| 15 min   | 10 seconds |
| 510 min  | 30 seconds |
| 1030 min | 1 minute   |
| 3095 min | 5 minutes  |

#### MICOWAVEINSTRUCTIONS

| Order | Display | Microwave Power |
|-------|---------|-----------------|
| 1     | P100    | 100%            |
| 2     | P80     | 80%             |
| 3     | P50     | 50%             |
| 4     | P30     | 30%             |
| 5     | P10     | 10%             |

### 3. QUICK START

- a) In waiting state, press "Start/+30Sec./Confirm" to start cooking with 100% power, each added press will increase 30 seconds cooking time up to 95 minutes.
- b) In microwave or time defrost state, each press of "Start/+30Sec./Confirm" can increase 30 seconds of cooking time.
- c) In waiting state, turn " \( \frac{1}{2} \)" anti-clockwise to set cooking time with 100% microwave power, then press "Start/+30Sec./Confirm" to start cooking.

### 4. DEFROST BY WEIGHT

- a) Press " Weight / Time Defrost " once, and the oven will display "dEF1".
- b) Turn " or to select the weight of food from 100 to 2000 g.
- c) Press " Start/+30Sec./Confirm " to start defrosting.

## 5. DEFROST BY TIME

- a) Press " Weight / Time Defrost " twice, and the oven will display "dEF2".
- b) Turn " or to select the defrost time.
- c) Press " Start/+30Sec./Confirm " to start defrosting.

## 6. AUTO MENU

- a) Turn " or right to choose the menu, and "A-1" to "A-8" will display, which means pizza, meat, vegetable, pasta, potato, fish, beverage and popcorn.
- b) Press "Start/+30Sec./Confirm "to confirm.
- c) Turn " to choose the default weight as the menu chart.
- d) Press "Start/+30Sec./Confirm "to start cooking.

Example: If you want to use "Auto Menu" to cook fish for 350g.

- a) Turn "Q" clockwise till "A-6" displays.
- b) Press "Start/+30Sec./Confirm " to confirm.
- c) Turn ' to select the weight of fish till "350" displays.
- d) Press "Start/+30Sec./Confirm " to start cooking.

## THE MENU CHART

| Menu          | Weight                      | Display |
|---------------|-----------------------------|---------|
| A-1<br>Pizza  | 200g                        | 200     |
|               | 400g                        | 400     |
| A-2           | 250g                        | 250     |
| Meat          | 350g                        | 350     |
|               | 450g                        | 450     |
| A-3           | 200g                        | 200     |
| Vegetable     | 300g                        | 300     |
|               | 400g                        | 400     |
| A-4           | 50g (with 450g cold water)  | 50      |
| Pasta         | 100g (with 800g cold water) | 100     |
| A-5<br>Potato | 200g                        | 200     |
|               | 400g                        | 400     |
|               | 600g                        | 600     |
| A-6<br>Fish   | 250g                        | 250     |
|               | 350g                        | 350     |
|               | 450g                        | 450     |
| A-7           | 1 (about 120ml)             | 1       |
| Beverage      | 2 (about 240ml)             | 2       |
|               | 3 (about 360ml)             | 3       |
| A-8           | 50g                         | 50      |
|               | 100g                        | 100     |

#### 7. MULTI-SECTION COOKING

At most 2 sections can be set for cooking. In multi-section cooking, if one section is defrosting, then defrosting shall be placed in the first section.

Example: If you want to defrost food for 5 minutes and then cook with 80% microwave power for 7 minutes, operate it as the following:

- a) Press "Weight / Time Defrost" twice, and the oven will display "dEF2".
- b) Turn " to select the defrost time till "5:00" displays.
- c) Press "Microwave" once, the screen displays "P100".
- d) Press "Microwave" once again or turn " 🖓" to choose 80% microwave power.
- e) Press "Start/+30Sec./Confirm" to confirm, and the screen displays "P 80".
- f) Turn "Q;" to adjust the cooking time till the oven displays "7:00".
- g) Press "Start/+30Sec./Confirm" to start cooking, and buzzer will sound once for the first section, defrosting time counts down; buzzer will sound once again entering the second cooking. When cooking finishes, buzzer sounds five times.

#### 8. INQUIRING FUNCTIONS

- 9. In states of microwave, press "Microwave", the current power will be displayed for 3 seconds. After 3 seconds, the oven will turn back to the former state;
- b) In cooking state, press "Kitchen Timer/Clock" to inquire the time and the time will display for 3 seconds.

#### 9. LOCK-OUT FUNCTION OF CHILDREN

Lock quitting: In locked state, press "Stop/Clear" for 3 seconds, there will be a long "beep" denoting that the lock is

#### 10. KITCHEN TIMER

- a) Press "Kitchen Timer/Clock" once, the screen will display 00:00.
- b) Turn " to enter the correct time. (The maximum cooking time is 95 minutes.)
- c) Press " Start/+30Sec./Confirm " to confirm setting
- d) When the kitchen time is reached, the buzzer will ring 5 times.

If the clock has been set (24-hour system), the screen will display the current time.

Note: The kitchen Time is different from 24-hour system. Kitchen Timer is a timer.

## TROUBLE SHOOTING

| Normal   |   |  |
|--|---|--|
| Microwave oven interfering with TV reception     | Radio and TV reception may be interfered when microwave oven is operating. It is similar to the interference of small appliances, like mixer, vacuum cleaner, and electric fan. It is normal. |  |
| Dim oven light                                   | In low power microwave cooking, oven light may become dim. It is normal.  |  |
| Steam accumulating on door, hot air out of vents | In cooking, steam may come out of food. Most will get out from vents, but some may accumulate on a cool place like the oven door. This is normal.   |  |
| Oven started accidentally with no food in.       | It is forbidden to run the unit without any food inside. It is very dangerous.  |  |

| Trouble                 | Possible Cause                             | Remedy   |
|-------------------------|--|--|
| Oven cannot be started. | (1) Power cord not plugged in tightly.     | Unplug. Then plug again after 10 seconds.  |
|                         | (2) Fuse blowing or circuit breaker works. | Replace fuse or reset circuit breaker (repaired by professional personnel of our company). |
|                         | (3) Trouble with outlet.                   | Test outlet with other electrical appliances.  |
| Oven does not heat.     | (4) Door not closed well.                  | Close door well.   |



According to Waste of Electrical and Electronical Equipment (WEEE) directive, WEEE should be separetely collected and treated. If at any time in future you need to dispose of this product please DO NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

## MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 **(Phone number 1300 556 816)** and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 **(Phone number 09 274 8265)** in respect of the Euromaid product.

## 1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

- (a) In the case of Euromaid products used for personal, domestic or household purposes, a period of 5 years from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.
- (b) In the case of **Euromaid** products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. **Euromaid** products are designed and intended for domestic use only; and
- All warranty repairs must be carried out by Glen Dimplex or their nominated service agent.
- Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

## MANUFACTURER GUARANTEE

## 2. Warranty Exclusions

This express warranty does not apply where:

- The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;
- The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex;
- The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;
- (d) You are unable to provide us with reasonable proof of purchase for the product;
- The breakdown occurs after the expiry of the express warranty period set out in section 1 or:
- (f) The product was not purchased in Australia / New Zealand as a brand-new product.

## 3. Consumer Guarantees

Our goods come with guartantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## MANUFACTURER GUARANTEE

## 4. How to Make a Claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document.

To make a valid claim under this warranty, you must:

- Lodge the claim with us as soon as possible and no later than
   14 days after you first become aware of the breakdown;
- (b) Provide us with the product serial number;
- Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and
- (a) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

## 5. Warranty Claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

## **Contact our Customer Care Team**

## Glen Dimplex Australia Pty Ltd

Ph: 1300 556 816 customer.care.ha@glendimplex.com.au www.glendimplex.com.au

## Glen Dimplex New Zealand Ltd

Ph: 09 274 8265 nztechserv@glendimplex.co.nz www.glendimplex.co.nz

#### READ THE INSTRUCTION BOOKLET BEFORE INSTALLING & USING THE APPLIANCE.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance. The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will **VOID** warranty. Alfresco areas are not a Domestic application.

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## Distributed by

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For service advice, please contact the Customer Care Centre by phone or email above. For full terms and conditions, or to register your product warranty, please visit our website.

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