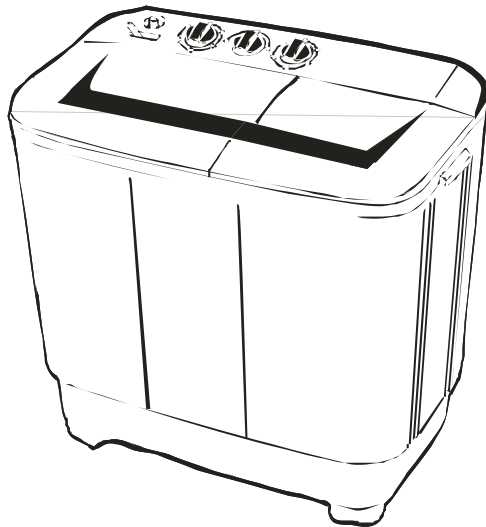


# Euromaid

## User Manual

### 8kg Twin Tub Washing Machine ETTW800





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# SAFETY PRECAUTION

## Safety Precaution

**For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life.**

This appliance is not intended for use by persons (including children) with reduced physical, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

The openings must not be obstructed by a carpet.

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- areas for communal use in blocks of flats or in launderettes.

WASH RATED CAPACITY	8.0kg
SPIN RATED CAPACITY	4.6kg
MAXIMUM WATER PRESSURE	0.6MPa

### Explanation of the symbols:



Warning!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in death or serious injuries unless it's avoided.



Caution!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.









Note!



This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries.

# SAFETY PRECAUTION


Be sure to comply with the following to prevent damage to body and property of you and others:

	The sign stands for "pay attention", and the picture of specific items needs attention shows in 
	The sign stands for "forbid", and the picture of specific items forbidden shows in 
	The sign stands for "must do", and the picture of specific items must be done shows in 

Do not dismantle the machine by yourself.

Do not install the machine in damp or rainy environment to avoid electric shock, fire, machine failure, or deformation.




Do not place inflammable materials like burning candle, mosquito incense, cigaret etc. or heating source like electric stove, calorifier etc. on the machine.






Do not spray water directly to the machine.






Do not let baby sit on it or place heavy things on it.






Do not wash clothes that are stained with kerosene, petrol, alcohol, and other flammable substance.



Make sure that the water inlet hose is connected and the tap is opened before washing.

Do not exceed the max. water level to avoid water overflowing and machine failure.






To avoid electric shock, please ensure the plug is placed firmly into the power socket.






Grounding

Do not let children climb into the machine or play nearby when it is in operation.

If using warm water, the temperature should not exceed 50°C.

Do not wash down-filled coat, raincoat or similar clothes.






Wipe dirt dust off the power plug to avoid poor contact with the power socket.






Ensure hands are not placed in the drum when machine is in operation.






Do not replace power cord by yourself.



Do not damage the power cord and plug so to avoid electric shock, short circuit or fire.



Ensure the power plug is connected firmly.



When removing the power plug from the socket, ensure the cable is not pulled.

Do not insert or unplug the plug with wet hands to avoid electric shock.

Unplug the plug from socket after use.

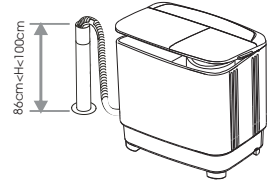



# INSTALLATION

## Installation Requirements

### Placement of the upper drain hose

- The washing machine requires a drainage hose with a minimum 3cm diameter and flow capacity of at least 40 litres per minute.
- For this drainage method, the drain hose must be placed at least 86cm above the outlet at the bottom of the machine but should not exceed a height of 100cm.



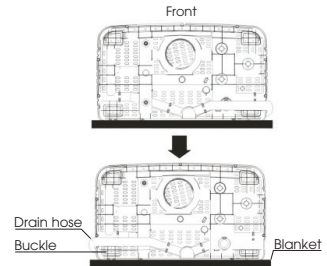
**FOR UPPER DRAIN SYSTEM ONLY**

### Changing the position of the drain hose

The default setup of the drain hose will see it connected to the spin side of the machine however it can be changed and connected to the wash side.

The method is as follows:

- ① Unplug the power cord and empty water in the drain hose completely.
- ② Spread a piece of soft cloth on the floor (e.g. a blanket) and place the washing machine on it gently.
- ③ Take the drain hose out from the buckle at the spin side, and put it into the buckle at the wash side.
- ④ Hang up the drain hose kit.



**FOR UPPER DRAIN SYSTEM ONLY**

### Installation position

In order to avoid electrical failure, discoloration and deformation, do not install the machine in the following places:

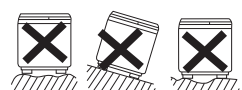
- Locations exposed to direct sunlight



- Locations exposed to rain or snow



- Locations with uneven or unstable ground



# OPERATION

## Preparation Instructions

- Plug in power and connect the water inlet hose.
- Run the lower drain hose and connect it to the trap beneath the sink, or run the upper drain hose to places as indicated in page 2.
- Check that there are no objects such as coins, hairpins, mud or sand in the pocket.
- Strings should be knotted in advance to prevent entanglement.
- Clothes can be classified for washing according to the texture, colour and how dirty they are.
- Ensure small pieces of clothing are placed in a protective bag.

Different types of clothing articles and weights:

Laundry Capacity	Shirt about 500 g	Uniform about 650 g	Jeans about 900 g	Jacket about 1600 g
8.0kg Capacity	about 16 pcs.	about 11 pcs.	about 8 pcs.	about 4 pcs.

- The figure above is for reference only, specific weights are subject to actual clothes.

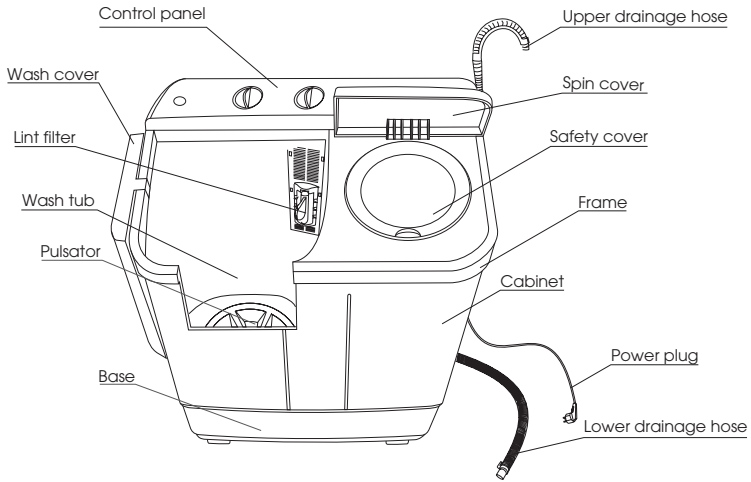
Laundry Detergent Dosing Guide:

Fabric type	Laundry capacity (kg)	Water level	Water flow	Wash time (minutes)	Detergent amount (g)
Synthetics, silk, delicate fabrics	0 - 5.0	Low	Gentle	3	About 50
	5.0 - 6.5	Mid		3 - 5	About 61
Cotton or linen	0 - 6.5	Mid	Gentle	7	About 61
	6.5 - 8.0	High		7 - 10	About 77
Heavy Soils	0 - 6.5	Mid	Normal	10	About 61
	6.6 - 8.0	High		10 -35 (soak 20)	About 77

- The correct amount of laundry detergent to use is determined by the degree of soiling and the type of garments being washed. Always check dosage requirements on the back of the laundry detergent bottle and adjust as required.

# OPERATION

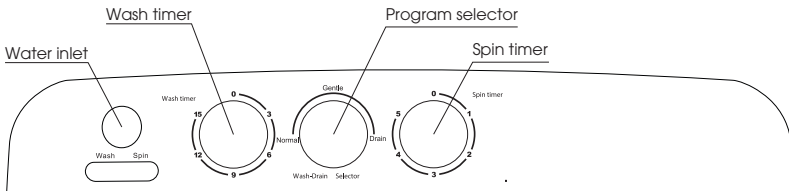
## Machine Overview



## Accessories



## Control Panel Overview

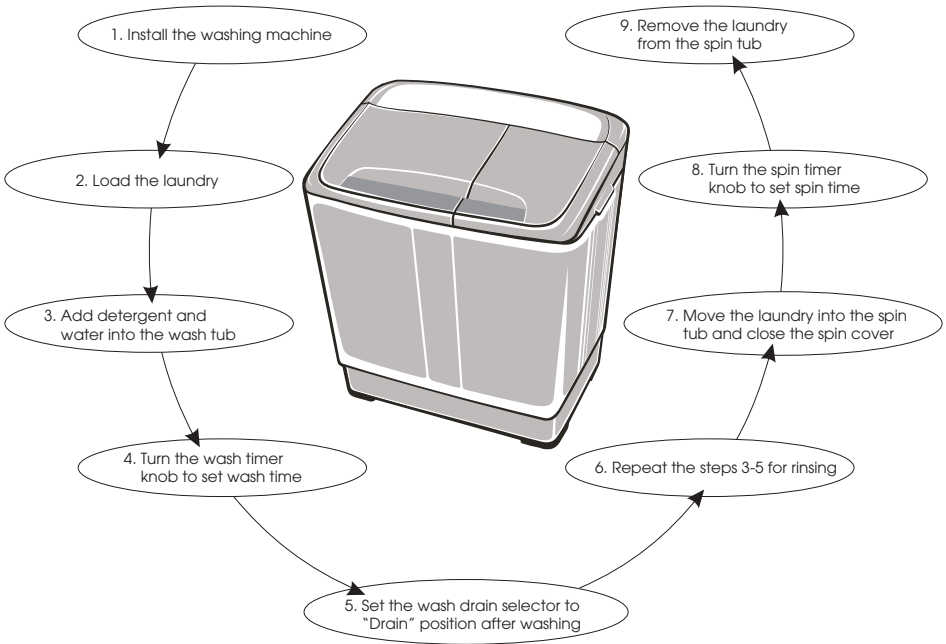


- Water inlet: for the connection of hot or cold water.
- Wash timer: for selection of the desired wash time.
- Spin timer: for selection of the desired spin time.
- Program selector: for washing or rinsing, select "Gentle" or "Normal". For Draining, select "Drain".



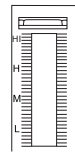
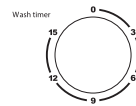
# OPERATION

## Quick Start



## Washing Method

1. Insert the water inlet hose into the water inlet opening, and select wash (left hand) on the Wash/Spin toggle switch.
2. If soaking is required, placed articles to be washed into the drum, add detergent and fill with water to half of the desired water level. When ready to commence the wash cycle, fill up the rest of the drum with water.
3. Set wash program to "Gentle" or "Normal" depending on the types of garments to be washed.
4. Turn the wash timer knob to select the wash time.
5. After washing has finished, set the program selector to "Drain" position for draining.



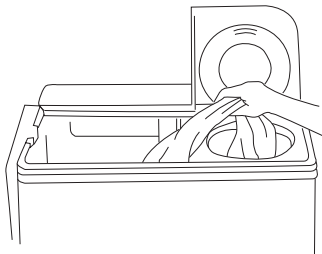
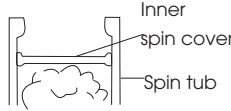

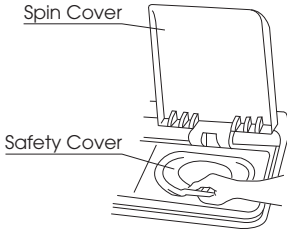
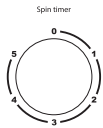
Water level indicator

## Rinsing Method

1. Fill the washing drum with the desired amount of water
2. Turn the "Program" knob to "Normal" or "Gentle".
3. Set the "Wash Timer" to the desired time (3 - 5 minutes for rinsing is recommended).
4. After rinsing has completed, turn the "Program" knob to "Drain" to remove all water from the drum.
5. Once all the water has been drained, remove items and place in the right hand side of the machine.
6. If several rinsing cycles are desired, repeat steps 1 - 4.

# OPERATION

## Spinning Method

<p>1. Shake out the laundry and place into the right hand side of the machine (spinning drum).</p>	<p>2. Place the inner spin cover on top of the laundry and ensure it is lying horizontal.</p>														
	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Correct</p> </div> <div style="text-align: center;">  <p>Incorrect</p> </div> </div>														
<p>3. Close the safety cover and the spin cover.</p>	<p>4. Refer to the following table to select spinning duration.</p>														
	<table border="1" style="display: inline-table; margin-right: 20px;"> <thead> <tr> <th>Laundry type</th> <th>Spin duration</th> </tr> </thead> <tbody> <tr> <td>Delicates</td> <td>30 - 60 seconds</td> </tr> <tr> <td>Wool</td> <td>1 minute</td> </tr> <tr> <td>Light clothes</td> <td>1 - 2 minutes</td> </tr> <tr> <td>Sportswear</td> <td>2 - 3 minutes</td> </tr> <tr> <td>Towels</td> <td>3 - 4 minutes</td> </tr> <tr> <td>Blankets</td> <td>5 minutes</td> </tr> </tbody> </table> 	Laundry type	Spin duration	Delicates	30 - 60 seconds	Wool	1 minute	Light clothes	1 - 2 minutes	Sportswear	2 - 3 minutes	Towels	3 - 4 minutes	Blankets	5 minutes
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- ⚠ The appliance can not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless under supervision or instruction.
- ⚠ The new hose supplied with the appliance should be used and inspected to ensure no cracks or leaks are present.
- ⚠ When filling up the washing or spin drum with water, ensure not to disconnect the hose from the water inlet valve before turning the water off at the tap.
- ⚠ If the machine is vibrating during the spin cycle, open the spin cover immediately and ensure the washing machine is placed on a flat and even surface and that laundry inside the drum is distributed evenly.
- ⚠ Do not wash or spin waterproof clothes or clothes that float easily to avoid abnormal vibration or damage to the clothes.

# OPERATION

## Energy and Water (WELS) ratings

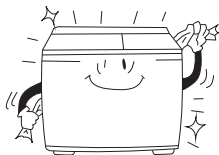
The tests for AS/NZS 2040 & AS/NZS 6400 Energy and Water (WELS) ratings were carried out under program **normal**. Below is the detail for test setting and steps:

1. Main wash: 30 min., H water level, wash temperature 40 °C;
2. Spin: 3 min., 2 times; 4 kg test load for one turn;
3. Rinse: 3 min., L water level, water temperature 20 °C;
4. Spin: 3 min., 2 times; 4 kg test load for one turn.

# MAINTENANCE

## Cabinet maintenance

After every use, it is recommended to wipe the machine down with a soft cloth. Avoid using any corrosive or volatile chemicals so to avoid damage to the surface of the machine.



## Cleaning the lint filter

- Press in the clip at the top to release the lint filter holder.
- Turn the filter net inside out, and rinse it in water.
- Re-insert the holder and clip into place.



## Preventing ice in the water line

In certain areas where the temperature drops below 5° degrees, it is advised to turn water off at the tap and disconnect and empty the inlet hose in between cycles. This will prevent any water becoming frozen in the line.

**⚠ After every use, the following actions are recommended:**

1. Disconnect the power plug.
2. Remove the water inlet hose.

## Notes

The washing machine employs alternative current with rated voltage and frequency. When voltage fluctuates between -10% and 10% of the rated voltage, the machine can work normally. Connection mode of the power cord of this machine is Y-shaped connection. Users should not detach or reconnect the wire by themselves. If this part needs to be repaired, please contact the designated service center.

# MAINTENANCE

- Do not connect to the hot water supply.
- After using, be sure to unplug the power plug.
- Be sure to use plug that is properly grounded.
- The maximum gradient of the supporting surface for the washing machine should not exceed 2°.
- Do not tear down electrical wires and components in the machine by yourself.
- There are holes on the base for ventilation. These holes should not be blocked by foreign objects (carpets, etc.).
- Never connect the grounding wire with the live wire, or it may lead to an electric shock.
- If the power cord is damaged, it must be replaced by a qualified technician to avoid a hazard.

If the following symptoms occur, please disconnect the power plug and perform the following checks:

Symptom	Reason
The washing machine does not work.	<ul style="list-style-type: none"> <li>• Check that the power supply is in good condition.</li> <li>• Check that the power plug is inserted properly.</li> <li>• Check that the wash timer knob or the spin timer knob is not in the "0" position.</li> </ul>
The drain hose does not work.	<ul style="list-style-type: none"> <li>• Check that the drain hose is not laid too high.</li> <li>• Check that the drain hose is not frozen.</li> <li>• Check that the drain hose is not blocked by foreign matter</li> </ul>
There is abnormal noise during washing.	<ul style="list-style-type: none"> <li>• Check that there are no coins or any other foreign objects dropped into the wash tub.</li> </ul>
There is abnormal noise and violent vibration during spinning.	<ul style="list-style-type: none"> <li>• Check that the washing machine is placed on flat, stable floor.</li> <li>• Check that clothes are evenly distributed in the spin tub.</li> <li>• Check that there are no washing materials or foaming debris dropped into the outside of the spin tub.</li> </ul>

## Main Technical Parameters

	Wash	Spin
Capacity (dry Clothes)	8.0 kg	4.6kg
Power Supply	240V/50Hz	
Input Power (lower drain)	400W	135W
Input Power (upper drain)	400W	135W
Maximum Time	15 min.    35 min (soak, wash)	5 min.
Water volume	HI:77L H: 72L M: 61L L: 50L	/
Maximum water pressure	0.6Mpa	
Overall dimension	870x512x957(mm)	
Net weight	Upper Drain System	23.5kg
Pump Input Power	30W	

# MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 (Phone number 1300 556 816) and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 (Phone number 09 274 8265) in respect of the Euromaid product.

## 1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

- a) In the case of Euromaid products used for personal, domestic or household purposes, a period of 2 years from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.
- b) In the case of Euromaid products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. Euromaid products are designed and intended for domestic use only; and
- c) All warranty repairs must be carried out by Glen Dimplex or their nominated service agent

Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

## 2. Warranty exclusions

This express warranty does not apply where:

- a) The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;
- b) The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex.
- c) The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;
- d) You are unable to provide us with reasonable proof of purchase for the product;
- e) the breakdown occurs after the expiry of the express warranty period set out in section 1 or
- f) the product was not purchased in Australia / New Zealand as a brand-new product..

# MANUFACTURER GUARANTEE

## 3. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## 4. How to make a claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document.

To make a valid claim under this warranty, you must:

- a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;
- b) Provide us with the product serial number;
- c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and
- d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

## 5. Warranty claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

### **Glen Dimplex Australia Pty Ltd**

[www.glendimplex.com.au](http://www.glendimplex.com.au)

Ph: 1300 556 816

[customer.care.ha@glendimplex.com.au](mailto:customer.care.ha@glendimplex.com.au)

### **Glen Dimplex New Zealand Ltd**

[www.glendimplex.co.nz](http://www.glendimplex.co.nz)

Ph: 09 274 8265

[nxtechserv@glendimplex.co.nz](mailto:nxtechserv@glendimplex.co.nz)



## **READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.**

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance. The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products.

Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will VOID warranty. Alfresco areas are not a Domestic application.

# Euromaid

### **Distributed by:**

**Glen Dimplex Australia Pty Ltd**  
[www.glendimplex.com.au](http://www.glendimplex.com.au)

**Glen Dimplex New Zealand Ltd**  
[www.glendimplex.co.nz](http://www.glendimplex.co.nz)

For service advice, please contact the Customer Care Centre by phone or email below.

### **Australia**

Ph: 1300 556 816  
[customer.care.ha@glendimplex.com.au](mailto:customer.care.ha@glendimplex.com.au)

### **New Zealand**

Ph: 09 274 8265  
[nxtechserv@glendimplex.co.nz](mailto:nxtechserv@glendimplex.co.nz)