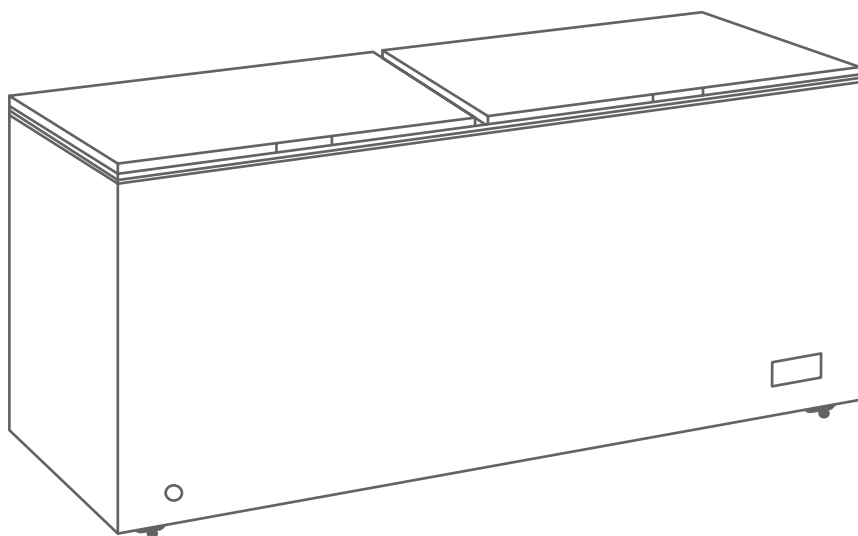


Euromaid

USER MANUAL



ECFR688W

688L Chest Freezer

PLEASE READ THE USER MANUAL CAREFULLY BEFORE USING THE UNIT

Dear Customer,

Congratulations on the purchase of your new product from **Euromaid**.

We recommend you please take some time to read the instruction manual thoroughly to familiarise yourself with the functionality and operations to ensure optimum performance of your new appliance.

After reading the manual, please store it in a safe and accessible location for future reference.

Installation

The installation of your new appliance must be carried out by a qualified installer / technician in accordance to local regulations. Please ensure all packaging materials are disposed of correctly.

Customer Care

Our Customer Care centre is available should you wish to learn more about your appliance in relation to how to use it to its best potential, or tips on cleaning as well as available accessories.

For further details please contact our Customer Care Team

Australia

Ph: 1300 556 816
customer.care.ha@glendimplex.com.au

New Zealand

Ph: 09 274 8265
nztechserv@glendimplex.co.nz




Thank you.

Regards,

Euromaid Australia and New Zealand

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Icon	Type	Meaning
	Warning	Serious injury or death risk
	Caution	Injury or property damage risk
	Important / note	Operating the system correctly

SAFETY INFORMATION

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid any unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on use and safety.

To remain safe and avoid injury, the precautions outlined in this user manual need to be adhered to. The manufacturer is not responsible for damages caused by omission.

Children and Vulnerable People's Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance should not be carried out by children.
- Keep all packaging well away from children as there is risk of suffocation.
- If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children suffering electric shock or being trapped inside.
- If this appliance featuring magnetic door seals is to replace an older appliance that has spring lock (latch) on the door or lid, be sure to disable the spring lock before the appliance is discarded. This will prevent it from becoming a death trap for a child.

SAFETY INFORMATION

General Safety

- ⚠ **Warning!** Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.
 - ⚠ **Warning!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
 - ⚠ **Warning!** Do not damage the refrigerant circuit.
 - ⚠ **Warning!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacturer.
-
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
 - The refrigerant isobutane (R290) is constrained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
 - During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
 - avoid open flames and sources of ignition.
 - thoroughly ventilate the room in which the appliance is situated.
 - It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
 - This appliance is intended to be used in household and similar applications such as
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.
-
- ⚠ **Warning!** Any electrical components (plug, power cord, compressor and etc.) must be replaced by a certified service agent or qualified service personnel.

SAFETY INFORMATION

- Power cord must not be lengthened.
- Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you can access the mains plug of the appliance.
- Do not pull the mains cable.
- If the power plug socket is loose, do not insert the power plug.
There is a risk of electric shock or fire.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove or touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

Daily Use

- Do not put anything hot on the plastic parts in the appliance.
- Frozen food must not be re-frozen once it has been thawed out.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- Appliance's manufactures storage recommendations should be adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.
- Ice lollies can cause frost burns if consumed straight from the appliance.

Care and Cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.*
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain. If the drain is blocked, water will collect in the bottom of the appliance.**

SAFETY INFORMATION

Installation

- ① **Important!** For electrical connection carefully follow the instructions given in specific paragraphs.
- Unpack the appliance and check if there is no damage to it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain the packaging.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be allowed around the appliance, otherwise the unit can be at risk of overheating. To achieve sufficient ventilation follow the instructions relevant to installation.
- Wherever possible the back of the product should be against a wall to prevent contact with warm parts (compressor, condenser) and avoid possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

Service


- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorised Service Center, and only a genuine spare parts must be used.
- ⚠ **Warning!** It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland, the authorised Service Person **MUST** hold a Gas Work Authorisation for hydrocarbon refrigerants, to carry out Servicing or repairs where the gas system is being opened or charged.
- This appliance contains R290 refrigerant which is flammable.

SAFETY INFORMATION

Energy Saving

- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food doesn't touch the back of the compartments(s);
- If the electricity goes off, don't open the doors(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too a long time;
- Don't leave the door(s) open for an extended time;
- Don't set the thermostat on exceedingly cold temperatures;
- Some accessories, such as drawers, can be removed to get larger storage volume and lower energy consumption.

Environment Protection

This appliance does not contain gases which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol  are recyclable.



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more details information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

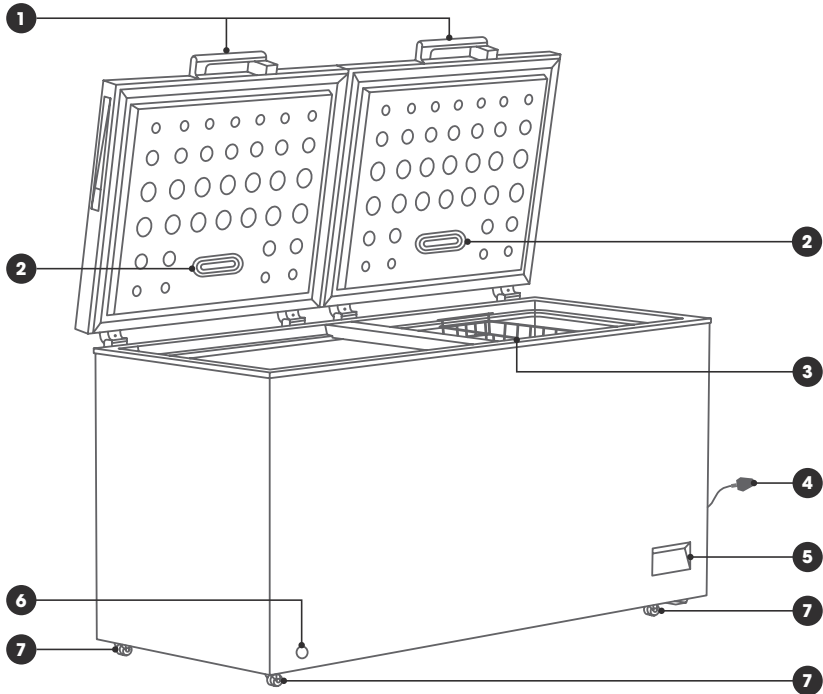
Packaging Materials

The materials with the symbol are recyclable.
Dispose the packaging in a suitable collection containers to recycle it.

Disposal of the Appliance

- ① Disconnect the mains plug from the mains socket.
- ② Cut off the mains cable and discard it.

PRODUCT OVERVIEW



① External handles

② LED lights

③ Basket

④ Power cord

⑤ Thermostat control panel

⑥ Drainage hole

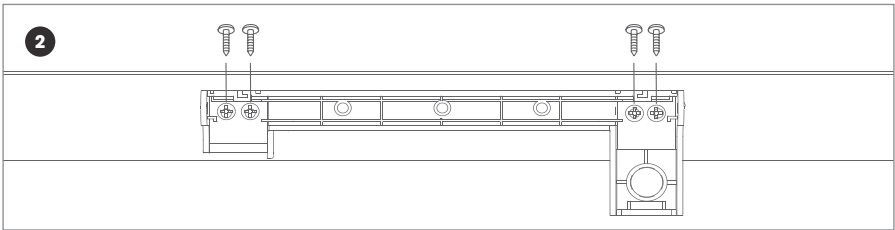
⑦ Wheels

① **Note:** Above picture is for reference only. The actual appliance may be slightly different.

INSTALLATION

Installing External Handles

- ① Take out 4 x screws and handle base from accessory bag.
- ② Fix the handle base to the door with 4 x screws.
- ③ Insert handle cover in the handle base until you hear a click.
- ④ Once handle cover is assembled on the door, fasten the handle decorated cover on the handle cover.



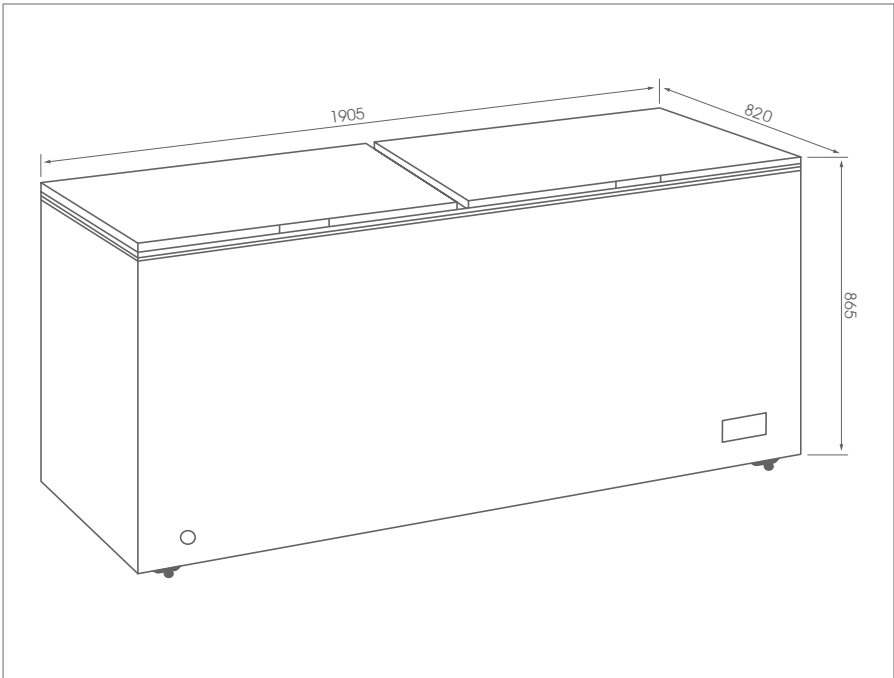
INSTALLATION

Space Requirement

- Select a location without direct exposure to sunlight;
- Select a location with enough space for the freezer doors to open easily;
- Select a location with level (or nearly level) flooring;
- Allow sufficient space to install the refrigerator on a flat surface;
- Allow clearance to the right, left, back and top when installing.

This will help reduce power consumption and keep your energy bills lower.

Recommended clearances around chest freezer	
Sides	10cm
Back	10cm
Top	85cm



INSTALLATION

Positioning

Install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

Location

The appliance should be installed well away from sources of heat such as radiators, boilers, direct sunlight etc. Ensure that air can circulate freely around the back of the cabinet. Accurate levelling is ensured by one or more adjustable feet at the base of the cabinet.

⚠ Warning! It must be possible to disconnect the appliance from the mains power supply; the plug must therefore be easily accessible after installation.

Electrical Connection

Before plugging in, ensure that the voltage and frequency shown on the rating plate correspond to your domestic power supply. The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose. If the domestic power supply socket is not earthed, connect the appliance to a separate earth in compliance with current regulations, consulting a qualified electrician.

The manufacturer declines all responsibility if the above safety precautions are not observed.

This appliance complies with the E.E.C Directives.

DAILY USE

First Use

Cleaning the Interior

Before using the appliance for the first time, wash the interior and all internal accessories with luke warm water and some mild soap so as to remove the typical smell of a brand new product, then dry thoroughly.

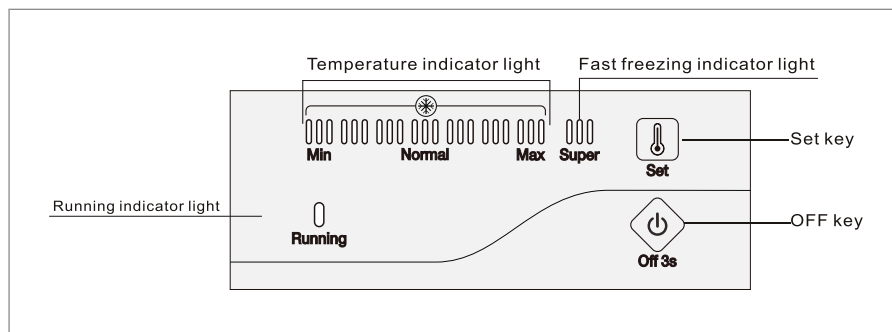
① **Important!** Do not use detergents or abrasive powders, as these will damage the finish.

Connecting to Power

- When first plugged into power, all LED indicator lights will flash once.

DAILY USE

Using the Thermostat Control Panel



Setting the Temperature

- Ensure your product is connected to power.
- Press the **Set** button to enter into temperature setting mode. The temperature indicator lights of the temperature light bar goes up in scale with each press. This setting runs in cycles. The temperature setting has 7 positions and ranges from **Min**, **Normal** and **Max** with **Max** being the coldest setting.
- The temperature is automatically set in 5 seconds after the last press of the **Set** button.

Super Freezing

- Press the **Set** button consecutively to enter super freezing mode.
- The indicator light bar on the left hereby will turn dark whereas the indicator lights of the fast freezing light bar will turn **On**. This mode will be automatically set in 5 seconds after the last press of the **Set** button.
- In super freezing mode the compressor keeps working.
- If the super freezing mode keeps running for 52 hours and is not stopped manually, the system will automatically turn this mode off and the temperature setting will revert back to position 5.

Powering On & Off

- **Powering On:** If the appliance is plugged in and is off, press the **On / Off** key for 3 seconds to turn **On**.
- **Powering Off:** If the appliance is plugged in and working, press the **On / Off** key for 3 seconds to turn **Off**.

DAILY USE

Indicator Lights

- **Temperature indicator light:** appears as a bright blue light and indicates where the temperature is set within the range of **Min**, **Normal** and **Max** with **Max** being the coldest setting.
- **Super freezing indicator light:** when super freezing mode is **On**, the super indicators will light up. When super freezing mode is **Off**, the super indicator lights will no longer be lit up meaning super freezing is now **Off**.
- **Running indicator light:** appears as a bright green light and indicates that the compressor is **Running**. When the light is **Off**, the compressor will no longer be running. 30 minutes after the last operation, the indicator light will be lit at half luminance.

Memory Function

- If the appliance is plugged in, it will automatically resume at the mode previously set before an electrical outage.

Temperature Sensor Fault Alarm

When there is a disconnection or short of the temperature sensor, as a fault alarm, the temperature indicator bar will flash from left to right every 0.5 seconds.

Daily Use

Freezing Fresh Food

- The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.
- Place the fresh food to be frozen in the top compartment.

Storing Frozen Food

- When first starting up or after a period of non-use, before placing product in the compartment, let the appliance run at least 2 hours on the highest setting.
- ① **Important!** In the event of a power failure and food is defrosted as a result, it should be cooked immediately and then re-frozen. Always check the label information of the frozen food if in doubt.

DAILY USE

Thawing

Deep-frozen or frozen food, prior to being used, can be thawed in the fridge compartment or at room temperature. For pre-packed frozen food, always handle in accordance with the frozen food manufacture's instructions.

Helpful Hints and Tips

Hints for Freezing

To help you make the most of the freezing process, here are some important hints:

- The maximum quantity of food which can be frozen in 24hrs is shown on the rating plate;
- The freezing process takes 24hrs. No further food to be frozen should be added during this period;
- Only freeze top quality, fresh and thoroughly cleaned food items;
- Prepare food in small portions to enable it to be rapidly and completely frozen and subsequently, make it easier to only thaw the quantity required;
- Wrap up the food in aluminum foil or glad wrap and ensure that the packages are airtight;
- Do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- Lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- Water icicles, if consumed immediately after removal from the freezer compartment, can possibly cause freezer burn to the skin;
- It is advised to note the date on each individual item of when it was placed in the freezer so to keep track of how long it has been stored.

Hints for Storage of Frozen Food

To obtain the best performance from this appliance, you should:

- Make sure that the commercially frozen food items were adequately stored by the retailer;
- Be sure that frozen food items are transferred from the store to the freezer in the shortest possible time;
- Do not open the door frequently or leave it open longer than absolutely necessary;
- Once defrosted, food deteriorates rapidly and cannot be refrozen;
- Do not exceed the storage period indicated by the food manufacturer.

DAILY USE

Cleaning

For hygienic reasons the appliance interior, including accessories, should be cleaned regularly.

- ⚠ **Caution!** The appliance may not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains, or switch off or turn off the circuit breaker or fuse. Never clean the appliance with a steam cleaner. Moisture could accumulate in the electrical components, leading to danger of electrical shock. Hot vapors can lead to the damage of plastic parts. The appliance must be dry before it is placed back into operation.
- ① **Important!** Essential oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, cleanser that contain acetic acid.
 - Do not allow such substances to come into contact with the appliance parts.
 - Do not use any abrasive cleaners.
 - All food removed from the freezer prior to cleaning should be consumed, cooked or thrown away. It should not be re-frozen.
 - Switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker or fuse.
 - Clean the appliance and the interior accessories with a cloth and lukewarm water. After cleaning wipe with fresh water and rub dry.
 - Accumulation of dust at the condenser increases energy consumption. For this reason carefully clean the condenser at the back of the appliance once a year with a soft brush or a vacuum cleaner*.
 - After everything is dry, operation of the appliance can resume.

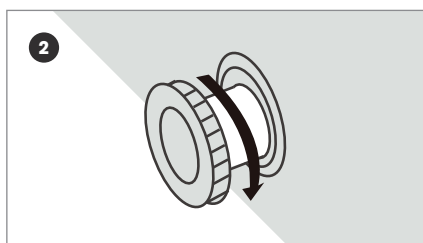
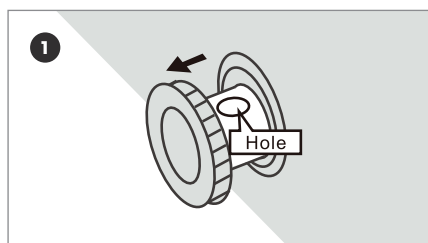
**If the condenser is at the back of the appliance.*

DAILY USE

Defrosting the Freezer

Over time, the freezer will become progressively covered with frost which should be removed. Never use sharp metal tools to scrape off frost from the evaporator as this can cause damage. In the scenario where ice becomes very thick on the inner liner, a defrosting cycle should be carried out as follows:

- ① Unplug the unit. Remove the drain plug from the inside of the freezer.
- ② Rotate the drain dial 180°. This will let the water flow out in the tray. When done, push the drain dial in. Replug the drain plug inside the freezer compartment.
- ③ Wipe the interior of the freezer and replace the electrical plug in the electrical outlet.
- ④ Reset the temperature control to the desired setting.



- ① **Note:** defrosting usually takes a few hours. To defrost faster keep the freezer door open. For draining, place a container beneath the outer drain plug.
- ① **Note:** monitor the container under the drain to avoid overflow.

TROUBLESHOOTING

⚠ Caution Before troubleshooting, disconnect the power supply.
Only a qualified electrician or service technician should investigate further faults outside of the ones listed in the troubleshooting guide below.

ⓘ Important! There will be some sound/noise during normal operation (compressor refrigerant circulation).

If the malfunction shows again, contact the Service Centre.

Problem	Possible cause	Solution
Appliance does not work	Mains plug is not plugged in or is loose	Insert mains plug
	Fuse has blown or is defective	Check fuse, replace as necessary
	Socket is defective	Mains malfunctions are to be corrected by an electrician
Appliance freezes or cools too much	Temperature setting is too cold	Change the temperature to a warmer setting
The food is not frozen enough	Temperature is not cold enough	Adjust as necessary
	Door was open for extended period	Only open the door when removing items and close thereafter
	A large quantity of warm food was placed in the appliance within the last 24 hours	Turn the temperature control to a colder setting temporarily
Heavy build up of frost on the door seal	Door seal is not air tight	Carefully warm the leaking sections of the door seal with a hair dryer (on a cool setting). At the same time shape the warmed door seal by hand such that it sits correctly
Unusual noises	Appliance is not level	Re-adjust the feet
	The appliance is touching the wall of other objects	Move the appliance and ensure adequate clearance as specified in the user manual

If the above troubleshooting guide does not resolve the issue, contact the customer care team.

TROUBLESHOOTING

Replacing the LED Lights

The switch of LED lights is gravity controlled, when the angle of the door-opening is greater than 30°, the light will switch on and switch off when the angle is less than 30°.

When a LED light(s) does not work when the door is open, contact customer care. Only an authorized technician should attempt to repair or replace the LED lamps.

PRODUCT INFORMATION

Model Number(s):	ECFR688W (White)
Product dimensions (mm):	1905 (w) x 865 (h) x 820 (d)
Total Volume:	688L
Power:	220 - 240V ~ / 50Hz
Rated current:	2.1A
Climate class:	T
Energy consumption	480 kWh Per Year
Refrigerant:	R290 (97g)
Insulation blowing gas:	Cyclopentane

MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 (**Phone number 1300 556 816**) and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 (**Phone number 09 274 8265**) in respect of the Euromaid product.

1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

- Ⓐ In the case of **Euromaid** products used for personal, domestic or household purposes, a period of **2 years** from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.
 - Ⓑ In the case of **Euromaid** products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. **Euromaid** products are designed and intended for domestic use only; and
 - Ⓒ All warranty repairs must be carried out by Glen Dimplex or their nominated service agent.
- Ⓘ **Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.**

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

MANUFACTURER GUARANTEE

2. Warranty Exclusions

This express warranty does not apply where:

- Ⓐ The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;
- Ⓑ The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex;
- Ⓒ The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;
- Ⓓ You are unable to provide us with reasonable proof of purchase for the product;
- Ⓔ The breakdown occurs after the expiry of the express warranty period set out in section 1 or;
- Ⓕ The product was not purchased in Australia / New Zealand as a brand-new product.

3. Consumer Guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

MANUFACTURER GUARANTEE

4. How to Make a Claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document.

To make a valid claim under this warranty, you must:

- a Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;
- b Provide us with the product serial number;
- c Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and
- d If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

5. Warranty Claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

Contact our Customer Care Team

Glen Dimplex Australia Pty Ltd

Ph: 1300 556 816
customer.care.ha@glendimplex.com.au
www.glendimplex.com.au

Glen Dimplex New Zealand Ltd

Ph: 09 274 8265
nztechserv@glendimplex.co.nz
www.glendimplex.co.nz

NOTES

NOTES

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING & USING THE APPLIANCE.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance. The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will **VOID** warranty. Alfresco areas are not a Domestic application.

Euromaid

Distributed by

Glen Dimplex Australia Pty Ltd

Ph: 1300 556 816
customer.care.ha@glendimplex.com.au
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Glen Dimplex New Zealand Ltd

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www.glendimplex.co.nz

*For service advice, please contact the Customer Care Centre by phone or email above.
For full terms and conditions, or to register your product warranty, please visit our website.*

Euromaid

euromaid.com.au | euromaid.co.nz