# Euromaid

User Manual

10kg Front Load Washing Machine

WMFL10
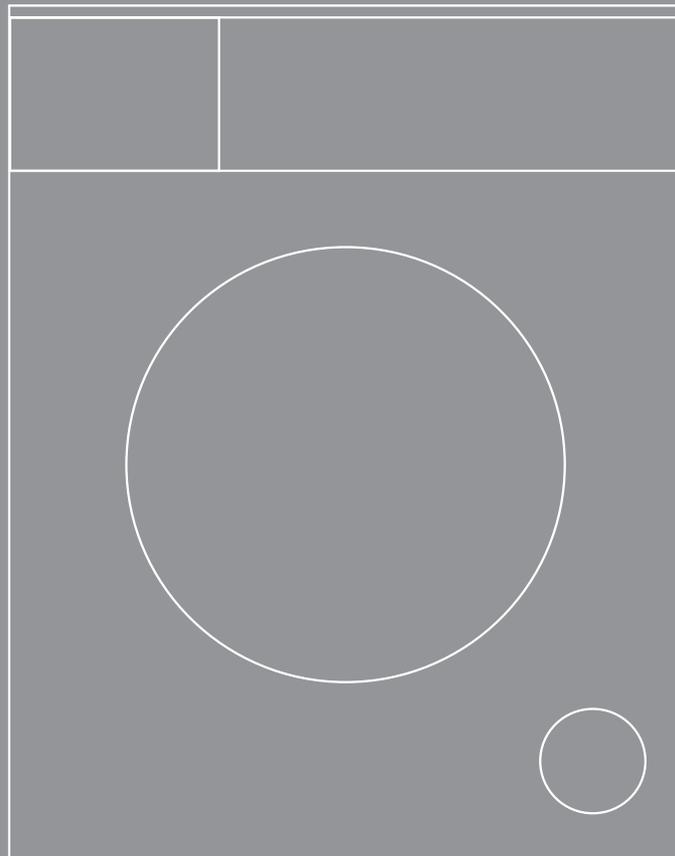
Product/Installer details

For future reference we suggest that you staple a copy of your purchase receipt here and complete the below so the information is always at hand.

Product Details

Model number: _____

Description: _____

Serial number: _____
(Located on the product rating label)

Purchase Details

Date of purchase: _____

Place of purchase: _____

Store name: _____

Address: _____

Telephone: _____

Invoice/receipt number: _____

Installation Details

Electrical date of installation: _____

Electrician Installers Details: Company/Installers Name: _____

Licence Number: _____

Telephone Number: _____

Gas date of installation: _____

Gas installers details: Company/Installers Name: _____

Licence Number: _____

Telephone Number: _____

Plumbing date of installation: _____

Plumbers installers details: Company/Installers Name: _____

Licence Number: _____

Telephone Number: _____

CONTENTS

Safety Instructions

Installation

Operations

Maintenances

SAFETY INSTRUCTIONS

■ Safety Instructions

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life. Explanation of the symbols:

⚠ **Warning!**

> This combination of symbol and signal word indicates a potentially dangerous situation which may result in death or serious injuries unless it's avoided.

① **Caution!**

> This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.

📌 **Note!**

> This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries.

⚠ **Warning!**

The electric shock!

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

SAFETY INSTRUCTIONS

- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- Before any maintenance the device, unplug the appliance from the mains.
- Always unplug the machine and turn off the water supply after use. The max. inlet water pressure, in pascals. The min. inlet water pressure, in pascals.
- To ensure your safety, power plug must be inserted into an earthed three-pole socket. Check carefully and make sure that your socket is properly and reliably earthed.
- Make sure that the water and electrical devices must be connected by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.

Risk to children!

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children of less than 3years should be supervised to ensure that they do not play with appliance.
- Animals and children may climb into the machine. Check the machine before every operation.
- Kids should be supervised that they do not play with the appliance.

SAFETY INSTRUCTIONS

- Glass door may be very hot during the operation. Keep kids and pets far away from the machine during the operation very wet rooms as well as in the rooms with explosive or caustic gas.
- Remove all packages and transport bolts before using the appliance. Otherwise, serious damage may result.
- Plug must be accessible after installation.

Risk of explosion!

- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or dabbed with combustible or explosive substances(such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) This may result in fire or explosion.
- Before hand thoroughly rinse items of washing by hand.

ⓘ Caution!

Installing the product!

- This washing machine is for indoor use only.
- It isn't intended to be built-in using.
- The openings must not be obstructed by a carpet.
- Washing machine shall not be installed in bath room or very wet rooms as well as in the rooms with explosive or caustic gases.
- The washing machine with single inlet valve only can be connected to the cold water supply. The product with double inlet valves should be correctly connected to the hot water and cold water supply.
- Plug must be accessible after installation.

SAFETY INSTRUCTIONS

- Remove all packages and transport bolts before using the appliance. Otherwise, serious damage may result.

Risk of damaging appliance!

- Your product is only for home use and is only designed for the textiles suitable for machine washing.
- Do not climb up and sit on top cover of the machine.
- Do not lean against machine door.
- Cautions during Handling Machine:
  1. Transport bolts shall be reinstalled to the machine by a specialized person.
  2. The accumulated water shall be drained out of the machine.
  3. Handle the machine carefully. Never hold each protruded part on the machine while lifting. Machine door can not be used as the handle during the conveyance.
  4. This appliance is heavy. Transport with care.
- Please do not close the door with excessive forces. If it is found difficult to close the door, please check if the clothes are put in or distributed well.
- It is forbidden to wash carpets.

Operating the appliance!

- Before washing the clothes at first time, the product shall be operated in one round of the whole procedures without the clothes inside.
- Flammable and explosive or toxic solvents are forbidden. Gasoline and alcohol etc.Shall not be used as detergents. Please only select the detergents suitable for machine washing, especially for drum.

SAFETY INSTRUCTIONS

- Make sure that all pockets are emptied. Sharp and rigid items such as coin,brooch,nail,screw or stone etc. may cause serious damages to this machine.
- Please check whether the water inside the drum has been drained before opening its door.Please do not open the door if there is any water visible.
- Be careful of burning when the product drains hot washing water.
- Never refill the water by hand during washing.
- After the program is completed, Please wait for two minutes to open the door.

Packaging/Old appliance

This marking indicates that this product should not be disposed with other household wastes throughout the EU.To prevent possible harm to the environment or human health from uncontrolled waste disposal,recycle it responsibly to promote the sustainable reuse of material resources.To return your used device, please use the collection systems or contact the retailer where the product was purchased. They return and can take this product for environmental safe recycling.

INSTALLATION

■ Product Description

Top cover

Water supply hose

Control panel

Power supply cord

Detergent dispenser

Drum

Door

Service filter
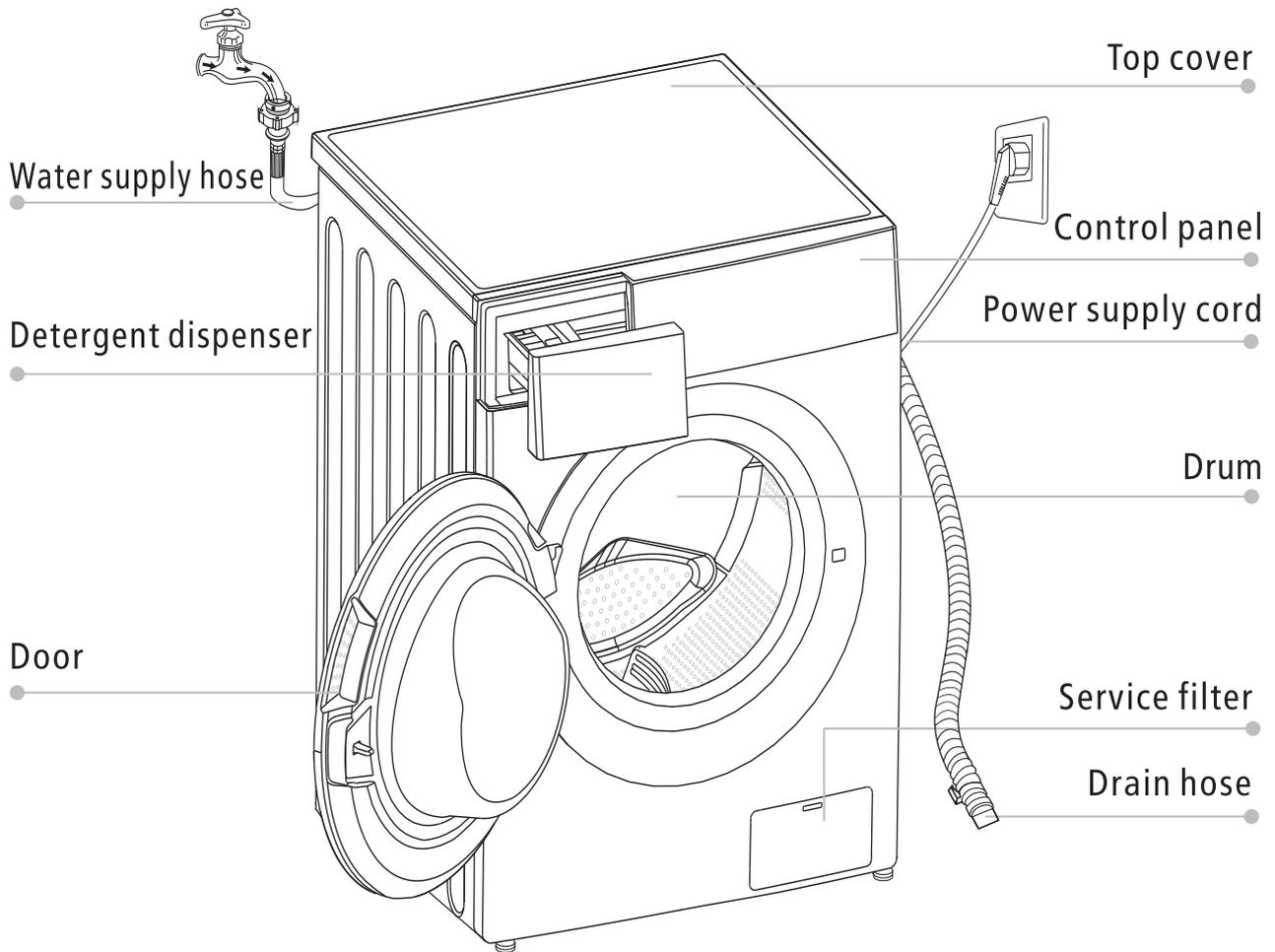
Drain hose

🔖 Note!

- The product line chart is for reference only, please refer to real product as standard.

Accessories
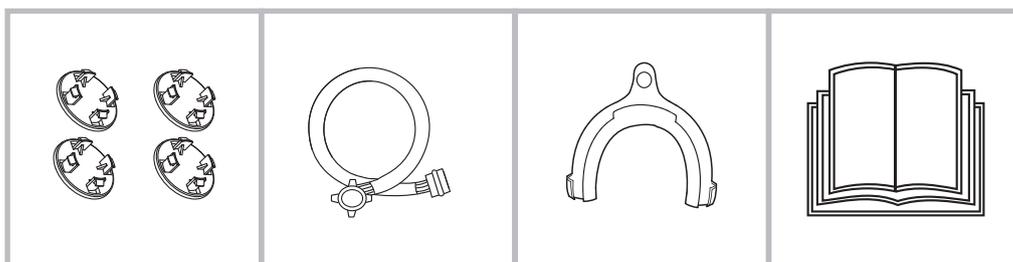
| Transport hole plug | Supply hose cold water | Drain hose support (optional) | Owner's manual |

INSTALLATION

■ Installation

Installation area

┌─ ⚠ **Warning!** ──────────────────┐
- Stability is important to prevent the product from wandering!
- Make sure that the product should not stand on the power cord.
└────────────────────────────────┘
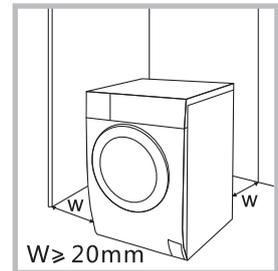
Before installing the machine, the location characterized as follows shall be selected:
1. Rigid, dry, and level surface
2. Avoid direct sunlight
3. Sufficient ventilation
4. Room temperature is above 0℃
5. Keep far away from the heat resources such as coal or gas.
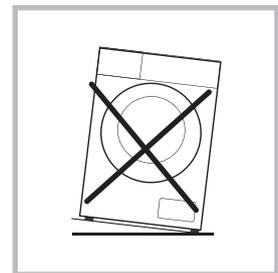
Unpacking the washing machine

┌─ ⚠ **Warning!** ──────────────────┐
- Packaging material (e.g. Films, Styrofoam) can be dangerous for children.
- There is a risk of suffocation ! Keep all packaging well away from children.
└────────────────────────────────┘
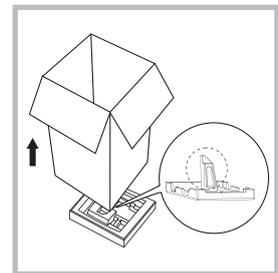
1. Remove the cardboard box and styrofoam packing.
2. Lift the washing machine and remove the base packing.Make sure the small triangle foam is removed with the bottom one together. If not, lay the unit down with side surface, then remove the small foam from the unit bottom manually.
3. Remove the tape securing the power supply cord and drain hose.
4. Remove the inlet hose from the drum.

Remove transport bolts

┌─ ⚠ **Warning!** ──────────────────┐
- You must remove the transport bolts from the backside before using the product.
- You'll need the transport bolts again if you move the product , so make sure you keep them in a safe place.
└────────────────────────────────┘

Please take the following steps to remove the bolts:
1. Loosen 4 bolts with spanner and then remove them.
2. Stop the holes with transport hole plugs.
3. Keep the transport bolts properly for future use.
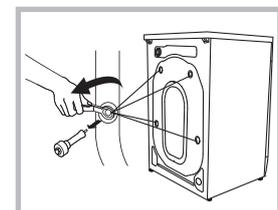
INSTALLATION

Levelling the washing machine

⚠️ **Warning!**
- The lock nuts on all four feet must be screwed tightly against the housing.

1. Check if the legs are closely attached to the cabinet. If not, please turn them to their original positions tighten the nuts.
2. Loosen the lock nut turn the feet until it closely contacts with the floor.
3. Adjust the legs and lock them with a spanner, make sure the machine is steady.
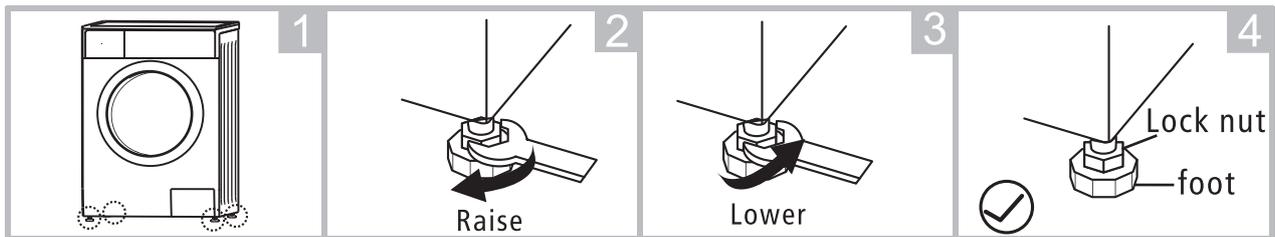
Connect Water Supply Hose

⚠️ **Warning!**
- To prevent leakage or water damage, follow the instructions in this chapter!
- Do not kink, crush, modify or sever water inlet hose.
- For the model equips hot valve, connect it to hot water tap with hot water supply hose. Energy consumption will decrease automatically for some program.

Connect the inlet pipe as indicated, There are two ways to connect the inlet pipe.
1. Connection between ordinary tap and inlet hose.
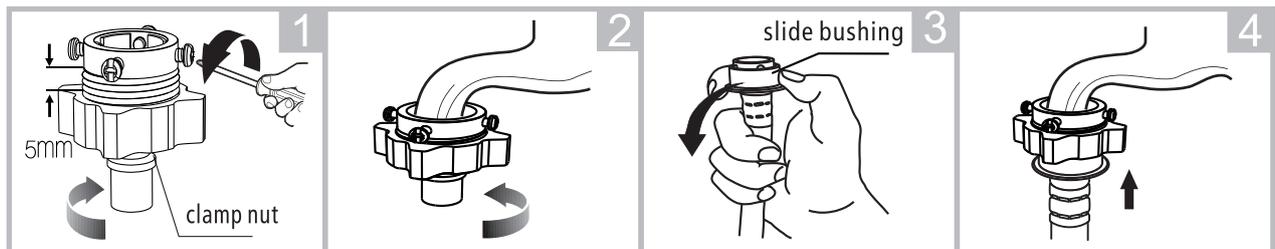

Loosen clamp nut and four bolts   Tighten clamp nut   Press slide bushing, insert inlet hose into connecting base   Connection finished

2. Connection between screw tap and inlet hose.
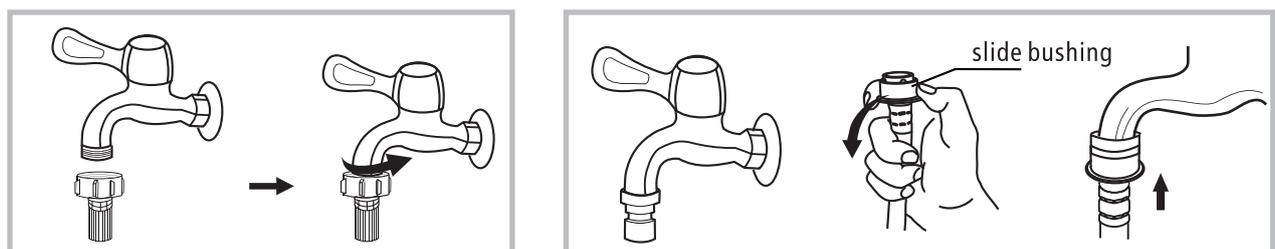
Tap with threads and inlet hose   Special tap for washing machine

INSTALLATION

Connect the other end of inlet pipe to the inlet valve at the backside of product and fasten the pipe tightly clockwise.

water Inlet valve   water supply hose
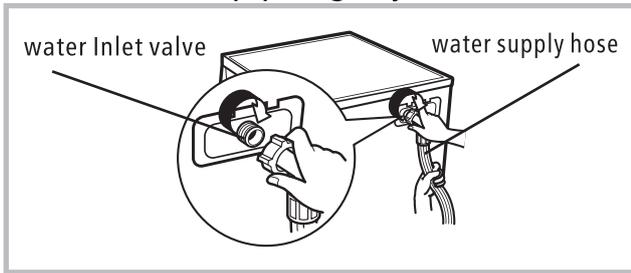
Drain Hose

⚠ Warning!

- Do not kink or protract the drain hose.
- Position drain hose properly ,otherwise damage might result of water leakage.

There are two ways to place the end of drain hose:

1. Put it into the water trough.   2. Connect it to the branch drain pipe of the trough.

Water trough

Max.100cm   Min.60cm
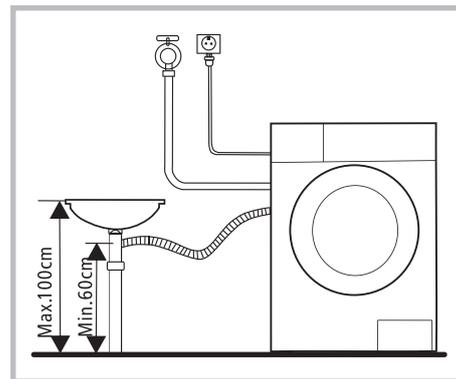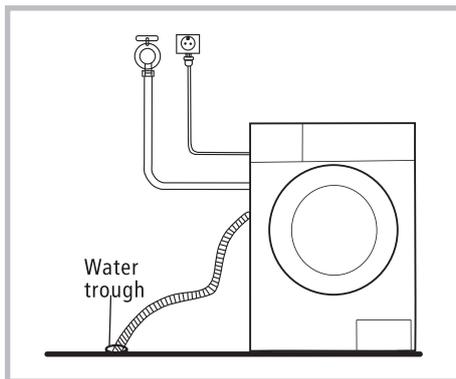
📌 Note!

- If the machine has drain hose support, please install it like the following .

Trough   Hose Retainer   Bind   Min.60cm   Max.100cm   Max.100cm   Min.60cm
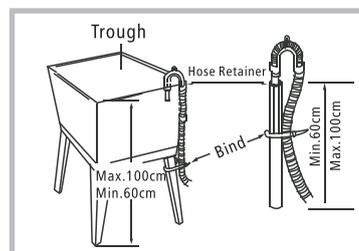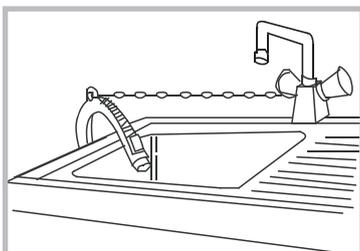
⚠ Warning!

- When installing drain hose, fix it properly with a rope.
- If drain hose is too long, do not force it into washing machine as it will cause abnormal noises.

OPERATIONS

■ Quick Start

ⓘ Caution!

- Before washing, please make sure it's installed properly.
- Before washing at first time, the washing machine shall be operated in one round of the whole procedures without clothes in as follows.

1. Before Washing

| Plug in | Open tap | Load | Close door | Add detergent |
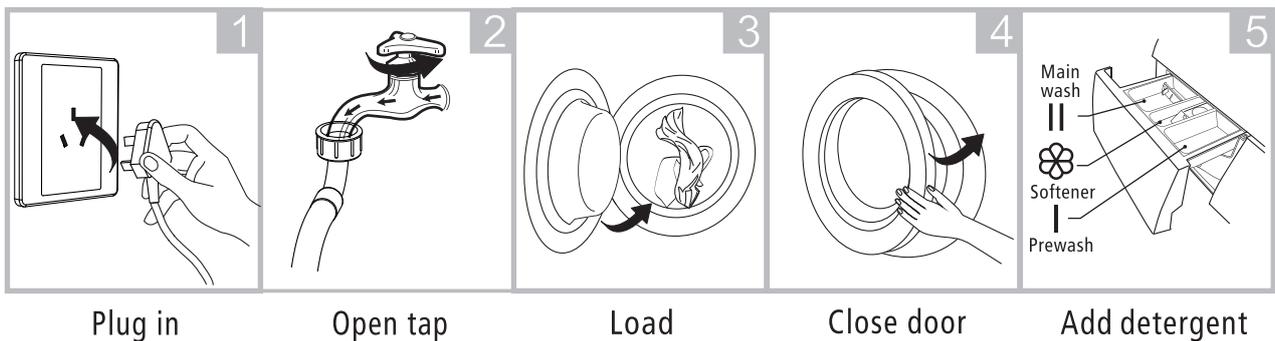
🔖 Note!

- Detergent only need to be added in "case I "after selecting pre-washing for machines with this function.

2. Washing

Power On   Select Programme   Select function or default   Start up
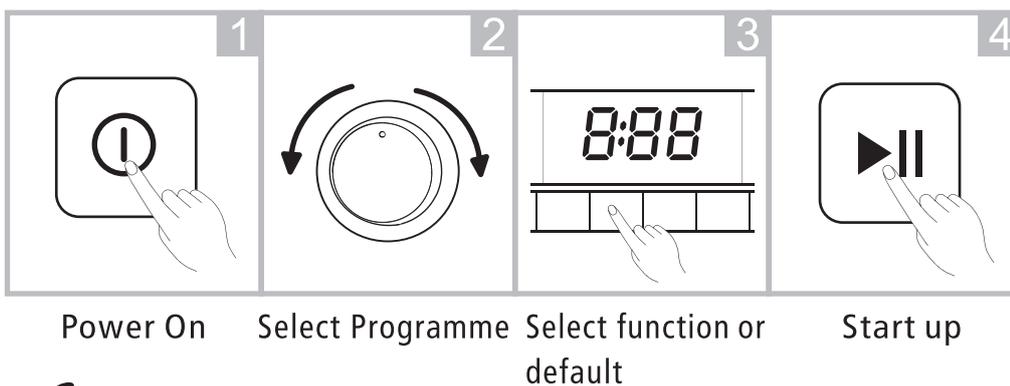
🔖 Note!

- 1.If default is selected, step 3 can be skipped.
 2.The function button line chart is for reference only, please refer to real product as standard.

3. After Washing

Buzzer beep or "End" on display.

OPERATIONS

■ Before Each Washing

- The working condition of the washer should be(0-40)°C.If used under 0°C,the inlet valve and draining system may be damaged. If the machine is placed under condition of 0°C or less, then it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose are not frozen before use.
- Please check the labels and the explanation of using detergent before wash. Use non-foaming or less-foaming detergent suitable for machine washing properly.
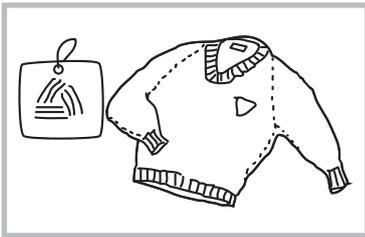
Check the label
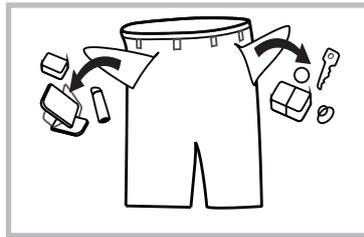
Take out the items out of the pockets
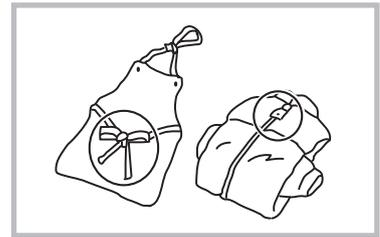
Knot the long strips,zip or button
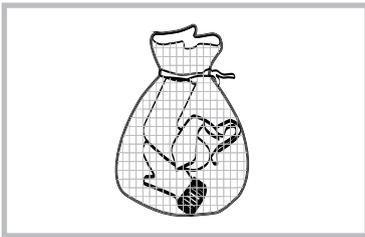
Put small clothes into the pillow slip
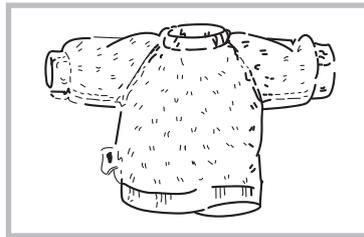
Turn easy-pilling and long-pile fabric inside out
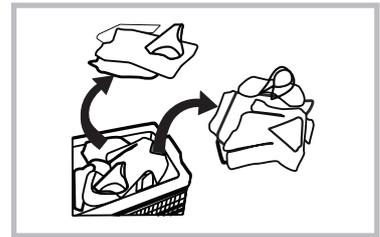
Separate clothes with different textures

⚠ Warning!

- When washing a single clothes, it may easily cause great eccentricity and give alarm due to great unbalance. Therefore it is suggested to add one or two more clothes to be washed together so that draining can be done smoothly.
- Don't washing the clothes touching with kerosene, gasoline, alcohol and other flammable materials.

OPERATIONS

■ **Detergent Dispenser**

I   Pre wash detergent
II   Main wash detergent
✾   Softener

Dam-board

Liquid detergent

Dam-board

Powder detergent

II
✾
I
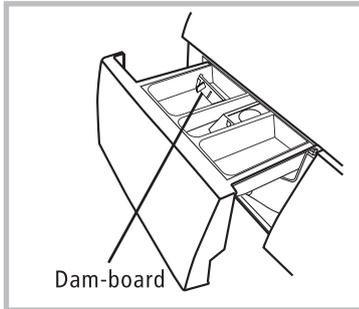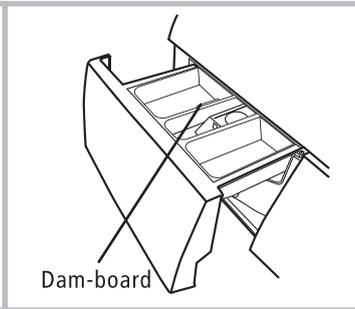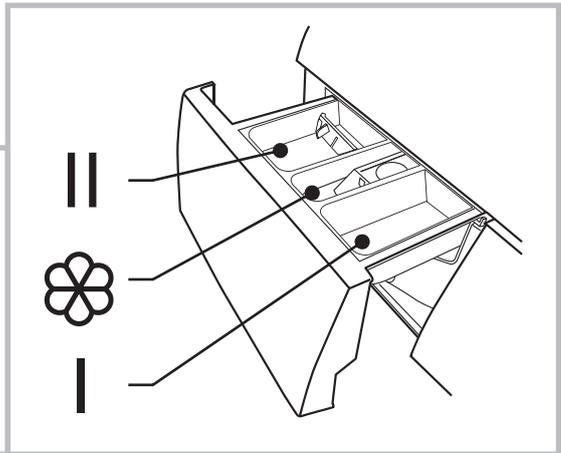
Pull out the dispenser

⚠ **Caution!**

- Detergent only need to be added in "case I" after selecting pre-washing for machines with this function.

| Programme	I	II	✾
Cotton	○	●	○
Cotton ECO		●	○
Hand Wash	○	●	○
Jeans	○	●	○
Colours		●	○
Mix	○	●	○
Wool		●	○
Rinse+Spin			○

Programme	I	II	✾
Drain Only			
Spin Only			
Delicates		●	○
Quick 15'		●	○
Rapid 45'	○	●	○
Easy Care	○	●	○
Synthetic	○	●	○

● Means must   ○ Means optional

📌 **Note!**

- As for the agglomerated or ropy detergent or additive, before they are poured into the detergent box, it is suggested to use some water for dilution to prevent the inlet of detergent box from being blocked and overflowing while filling water.
- Please choose suitable type of detergent for the various washing temperature to get the best washing performance with less water and energy consumption.

OPERATIONS

■ Control Panel
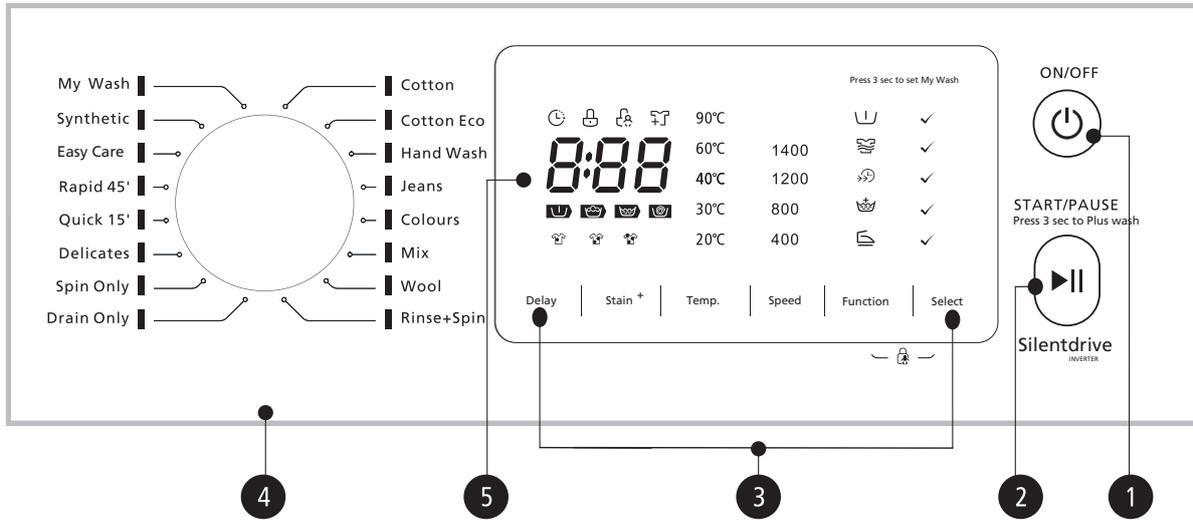
Note!
- The chart is for reference only, Please refer to real product as standard.

1 On/Off
Product is switched on or off.

2 Start/Pause
Press the button to start or pause the washing cycle.

3 Option
This allows you to select an additional function and will light when selected.

4 Programmes
Available according to the laundry type.

5 Display
The display shows the settings, estimated time remaining, options, and status messages for your washer. The display will remain on through the cycle.

A Delay	J Soil
B Door Lock	K Option
C Child Lock	L Anti-crease
D Reload	M Extra Rinse
E Temp.	N Speed Wash
F Speed	O Extra Wash
G My Cycle	P Pre Wash
H Wash Time Delay Time Error End	
�125 2h E20 End	
I Prewash-Wash-Rinse-Spin	
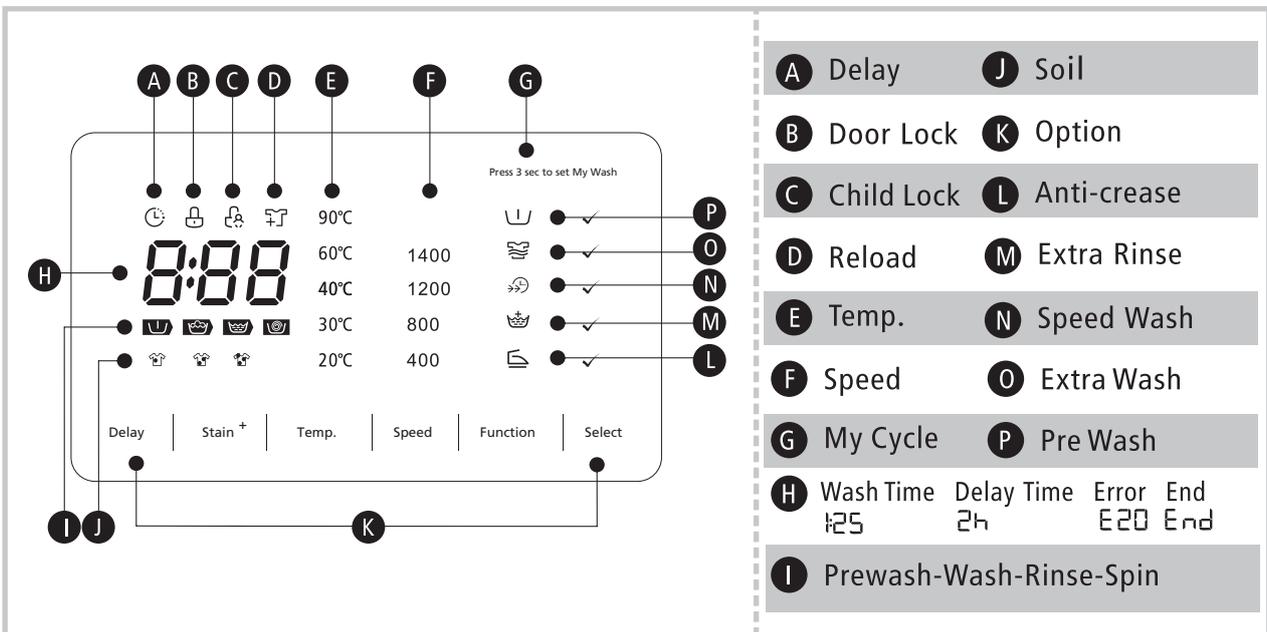
OPERATIONS

■ Function   Note: Choice of functions is limited on some wash programs

Pre Wash
The Prewash function can get an extra wash before main wash.it is suitable for washing the dust rises to surface of the clothes;You need to put detergent into the Case (I) when select it.

Extra Rinse
The laundry will undergo extra rinse once after you select it.

SpeedWash
The function can decrease the washing time.

Anti-crease
It can be used to reduce the wrinkles of clothes.

Extra Wash
Very soiled clothes can choose it, select it can increase the washing time and intensity to increase the washing effect.

Stain +
It is suitable for different levels of soiling from (light to heavy)

Option Confirm
Confirm the selection of the Pre Wash, Extra Rinse, Extra Wash, Night Wash or Anti-crease function.

Delay
Set the Delay function:
1. Select a programme
2. Press the Delay button to choose the time(the delaying time is 0-24 H.)
3. Press [Start/Pause] to commence the delay operation

⏻	〉	✳	〉	Delay	〉	▶⏸
On/Off		Choose the Programme		Setting time		Start

Cancel the Delay function:
Press the [Delay] button until the display be 0H.It should be pressed before starting the programme. If the programme already started, should press the [On/Off] button to reset the programme.

ⓘ Caution!

- If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and when the power is restarted, press the [On/Off]button the program will continues.

OPERATIONS

Programme	Option						Programme	Option					
	Delay	Pre wash	Extra Wash	Speed wash	Extra rinse	Anti-crease		Delay	Pre wash	Extra Wash	Speed wash	Extra rinse	Anti-crease
Cotton	O	O	O	O	O	O	Drain Only	O					
Cotton ECO	O						Spin Only	O					O
Hand Wash	O	O			O	O	Delicates	O				O	O
Jeans	O	O		O	O	O	Quick 15'	O					
Colours	O			O	O	O	Rapid 45'	O	O			O	O
Mix	O	O	O	O	O	O	Easy Care	O	O	O	O	O	O
Wool	O				O	O	Synthetic	O	O	O	O	O	O
Rinse+Spin	O				O	O							

O   Means optional

■ Other functions

Temp.

Temp.
Press the button to regulate the temperature(Cold,20°C,30°C, 40°C,60°C,90°C)

Using the My Wash program

The default settings for the My Wash program are the same as the Cotton program.

To store new settings use the following sequence:

1. Select any standard program using the program dial

2. Adjust the temperature level by pressing **Temp**. button

3. Adjust the spin speed by pressing **Speed** button

4. Select the desired wash functions by pressing the **Function** button and confirming each one with the **Select** button

5. Select the desired soiling level by pressing the **Stain** + button

6. Adjust the time delay required

Once all settings have been selected, press and hold the Temp. button for 3 seconds. A chime will sound confirming the new wash program and desired settings have been saved as the new **My Wash** program.

Note: Choice of temperature, spin speed, wash functions and soiling level may be restricted by the initial wash program selected.

OPERATIONS

 Spin

Press the button to change the spin speed.

1400: 0-600-800-1000-1200-1400   1600: 0-400-800-1200-1400-1600

Note: Choice of spin speed is limited on some wash programs

Programme	Default Speed(rpm)	Programme	Default Speed(rpm)
	1400		1400
Cotton	800	Drain Only	—
Cotton ECO	1400	Spin Only	1200
Hand Wash	800	Delicates	800
Jeans	800	Quick 15'	800
Colours	1200	Rapid 45'	800
Mix	800	Easy Care	800
Wool	800	Synthetic	800
Rinse+Spin	1200		

⚠ Caution!

• When the lights of spin speed (600,800,1000,1200,1400) are off means the spin speed is 0.

17

OPERATIONS

Mute the buzzer

On/Off   Start   Press the [Temp.]&[Spin] button for 3sec. the buzzer is mute.

To act the buzzer function, press the two buttons again for 3 seconds. The setting will be kept until the next reset.

> ⚠ **Caution!**
> • After Muting the buzzer function, the sounds will not be activated any more.

Plus Wash

This operation can be executed during the washing progress. When the drum is still rolling and there is large amount of water with high temperature in the drum. The state is unsafe and the door cannot be opened forcefully. To press [Start/Pause] for 3 sec. to reload, and start the clothes adding in the midway function. Please follow the steps as bellow:

1. Wait until the drum stops rotation.
2. The door lock is unlocked.
3. Close the door when the clothes are reloaded and press the [Start/Pause] button.
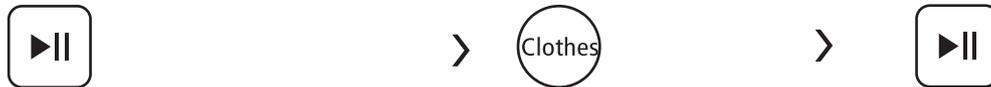
Press[Start/Pause]3sec.   Plus Wash the clothes   Start

> ⚠ **Caution!**
> • Don't use the Reload function when the water level over the edge of the inner tub or the temperature is higher.

Child Lock

To avoid mis operation by children.
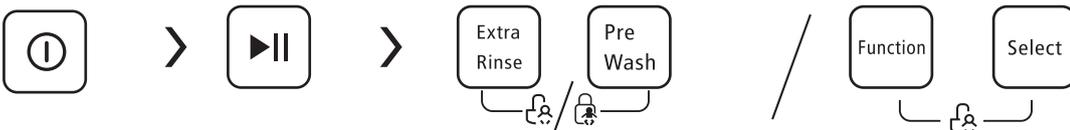
On/Off   Start   Press [Extra Rinse] and [Pre Wash] 3 sec. till buzzer beep   Press [Function] and [Select] 3 sec. till buzzer beep

OPERATIONS

⚠ **Caution!**
- Press the two button 3sec. also to be released the function.
- The "Child Lock" will lock all buttons except [On/Off].
- Cut off the power supply , the kid's protection is to be released.
- The child lock will remain effective when the power is resumed for some models.

■ Programmes

Programmes are available according to the laundry type.

Programmes	
Synthetic	Wash synthetic articles, for example: shirts, coats, blending. While washing the knitting textiles, detergent quantity shall be reduced due to its loose string construction and easily forming bubbles.
Easy Care	Washing the baby's clothes, it can make the baby's wear cleaner and make the rinse performance better to protect the baby skin.
Jeans	Specially for jeans.
Mix	Mixed load consisting of textiles made of cotton and synthetics.
Colours	Washing brightly colored clothes, it can protect the colors better .
Cotton Eco	To increase the washing effects, washing time is increased.
Hand Wash	As for few light dirty clothes, the default temperature of washing is cold.
Cotton	Hard-wearing textiles, heat-resistant textiles made of cotton or linen.
Quick(Quick15')	Extra short programme approx, suitable for lightly soiled washing as a small amounts of laundry.
Delicates	For delicate, washable textiles, e.g. made of silk, satin, synthetic fibres or blended fabrics.
Wool	Hand or machine-washable wool or richwool textiles.Especially gentle wash programme to prevent shrinkage, longer programme pauses (textiles rest in wash liquor).
Spin Only	Extra spin with selectable spin speed.
Rinse+Spin	Extra rinse with spin.
Drain Only	Drain off the water.
Rapid45'	Washing few and not very dirty clothes quickly.

📌 **Note!**
- Reference to your product to select the programmes.

OPERATIONS

■ Washing Programmes Table

Note: Choice of temperature is limited on some wash programs

Programme	Load(kg)	Temp.(℃)	Default Time
	10.0	Default	10.0
			1400
Cotton	10.0	40	2:40
Synthetic	4.0	40	1:40
Easy Care	10.0	30	1:20
Jeans	10.0	60	1:45
Mix	10.0	40	1:13
Colours	5.0	Cold	1:10
Drain Only	—	—	0:01
Spin Only	10.0	—	0:12
Rinse+Spin	10.0	—	0:20
Wool	2.0	40	1:07
Delicates	2.5	30	0:50
Quick 15'	2.0	Cold	0:15
Rapid 45'	5.0	40	0:45
Hand Wash	2.0	Cold	1:00
Cotton ECO	10.0	60	4:54

- Energy test program: Cotton ECO .
  Speed: the highest speed; Other as the default.
  Half load for 10.0Kg machine:5.0Kg.
- "Cotton ECO " is the standard washing programs to which the information in the
  label and the fiche relates, and they are suitable to clean normally soiled
  cotton laundry and that they are the most efficient programmes in terms of combined
  energy and water consumptions for washing that type of cotton laundry,that the
  actual watertemperature may differ from the declared cycle temperature.

⚑ Note!

- The parameters in this table are only for user's reference. The actual parameters
 maybe different with the parameters in above mentioned table.

MAINTENANCES

■ Cleaning And Care

⚠ Warning!

- Before your maintenance starts, please unplug the machine and close the tap.

Cleaning The Cabinet

Proper maintenance on the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use the wet cloth to wipe it off immediately. No sharp items are allowed.
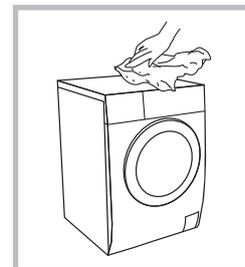
📌 Note!

- Formic acid and its diluted solvents or equivalent are forbidden, such as alcohol, solvents or chemical products,etc.

Cleaning The Drum

The rusts left inside the drum by the metal articles shall be removed immediately with chlorine-free detergents.
Never use steel wool.

📌 Note!

- Don't put laundry in the washing machine during the drum cleaning.

Cleaning The Door Seal And Glass

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leaks.
Remove any coins, buttons and other objects from the seal after each wash.
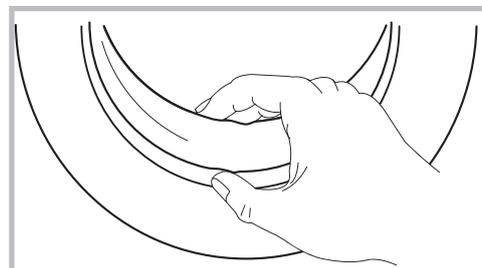
MAINTENANCES

Cleaning The Inlet Filter

Washing the filter in the tap
1. Close the tap.
2. Remove the water supply hose from the tap.
3. clean the filter.
4. Reconnect the water supply hose.
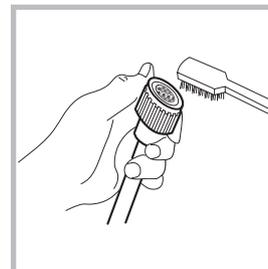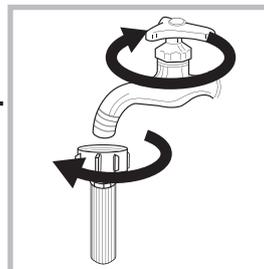
Washing the filter in washing machine:
1. Screw off the inlet pipe from the backside
   of the machine.
2. Pull out the filter with long nose pliers
   and reinstall it back after being washed.
3. Use the brush to clean the filter.
4. Reconnect the inlet pipe.

Clean The Detergent Dispenser

1. Press down the arrow location on softener cover inside the dispenser drawer.
2. Lift the clip up and take out softener cover and wash all grooves with water.
3. Restore the softener cover and push the drawer into position.
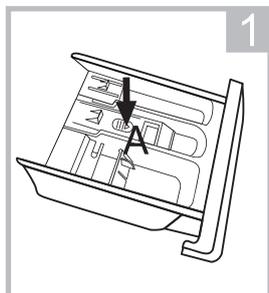
Pull out the dispenser drawer with press the A	Clean the dispenser drawer under water	Clean inside the recess with an old toothbrush	Insert the dispenser drawer
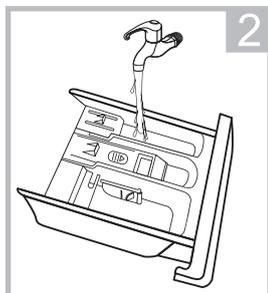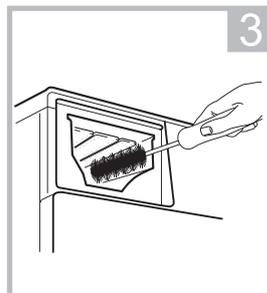
MAINTENANCES

Cleaning The Drain Pump Filter

⚠ Warning!

- Be careful of the hot water!
- Allow detergent solution to cool down.
- Unplug the machine to avoid electrical shock before washing.
- Drain pump filter can filter the yarns and small foreign matters from the washing.
- Clean the filter periodically to ensure the normal operation of washing machine.
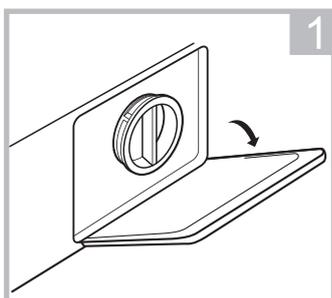
Open the lower cover cap
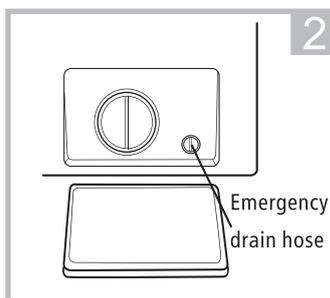
Rotate 90°C and pull out the emergency drain hose, and take off the hose cap
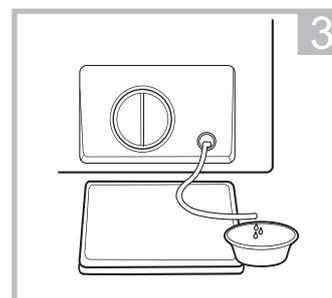
After water runs out, reset the drain hose
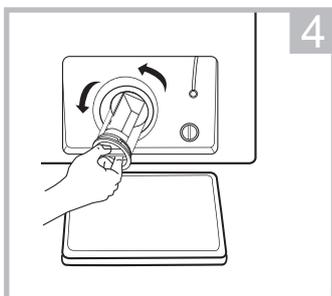
Open the filter by turning to the counter clockwise
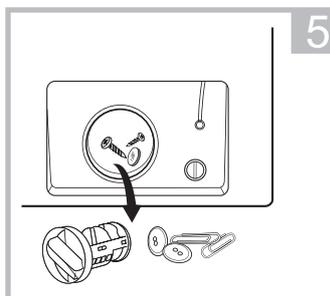
Remove extraneous matter
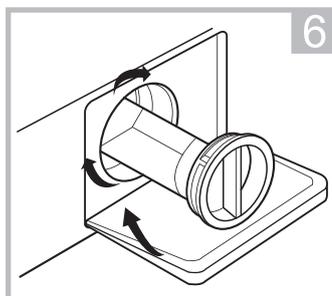
Close the lower cover cap

⚠ Caution!

- Make sure that valve cap and emergency drain hose are reinstalled properly, cap plates should be inserted aligning to hole plates otherwise water may leak.
- Some machines don't have emergency drain hose, so step 2 and step 3 can be skipped. Rotate lower cover cap directly to make water run into basin.
- When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely re-tightened.

MAINTENANCES

■ Trouble Shooting

The start of the appliance does not work or it stops during operation.
First try to find a solution to the problem, If not, contact the service centre.

Description	Reason	Solution
Washing machine cannot start up	Door is not closed properly	Restart after the door is closed Check if the clothes is stuck
Door can't be opened	Washer's safety protection design is working	Disconnect the power, restart the product
Water leakage	The connection between inlet pipe or outlet hose is not tight	Check and fasten water pipes Clean up outlet hose
Detergent residues in the box	Detergent is dampened or agglomerated	Clean and wipe the detergent box
Indicator or display does not light	Disconnect the power PC board or harness has connection problem	Check if the power is shut down and the power plug is connected correctly
Abnormal noise		Check if the fixing (bolts) have been removed Check it's installed on a solid and level floor

Description	Reason	Solution
E30	Door is not closed properly	Restart after the door is closed Check if the clothes is stuck
E10	Water injecting problem while washing	Check if the water pressure is too low Straighten the water pipe Check if the inlet valve filter is blocked
E21	Overtime water draining	Check if the drain hose is blocked
E12	Water overflow	Restart the washer
EXX	Others	Please try again first, call up service line if there are still troubles

⚓ Note!
- After the check, activate the appliance. If the problem occurs or the display shows other alarm codes again, contact the service.

MAINTENANCES

■ Technical Specifications

Power Supply	220-240V~,50Hz
MAX.Current	10A
Standard Water Pressure	0.05MPa~1MPa
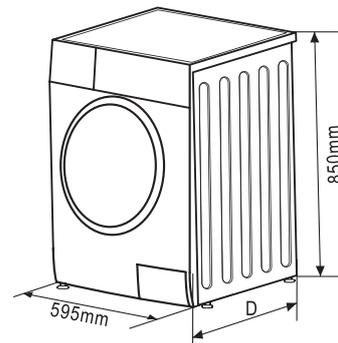
Model	Washing Capacity	Dimension (W*D*Hmm)	Net Weight	Rated Power
WMFL10	10.0kg	595*640*850	73kg	1950W

MAINTENANCES

■ Testing methods

ADDITIONAL INFORMATION FOR Standard performance TESTING:

(AS/NZS 2040.1:2005+Amdt1-2007+Amdt2-2009)

1. Water connections:Cold & hot water connection

2. Water supply pressure: 320 kPa

3. Warm wash Program: Cotton Eco Display: 4:54

   Cold wash program: Cotton Cold(no temperature display is cold wash)

4. Detergent type: Drum detergent

5. Detergent quantity: Default

6. Adding detergent:

   The detergent is dissolved and added as Paragraph B7.3 of AS/NZS 2040.1

   The detergent shall be dissolved in 1 L of water

7. Anti-sudsing agent: Max

8. Test load mass: 10kg

9. Water consumption: 100L

10.Test Voltage:220-240V~,50Hz

MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 **(Phone number 1300 556 816)** and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 **(Phone number 09 274 8265)** in respect of the **Euromaid** product.

1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

a) In the case of **Euromaid** products used for personal, domestic or household purposes, a period of **2 years** from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.

b) In the case of **Euromaid** products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. **Euromaid** products are designed and intended for domestic use only; and

c) All warranty repairs must be carried out by Glen Dimplex or their nominated service agent

Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

2. Warranty exclusions

This express warranty does not apply where:

a) The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;

b) The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex;

c) The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;

d) You are unable to provide us with reasonable proof of purchase for the product;

e) the breakdown occurs after the expiry of the express warranty period set out in section 1 or

f) the product was not purchased in Australia / New Zealand as a brand-new product.

3. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

4. How to make a claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document

To make a valid claim under this warranty, you must:

a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;

b) Provide us with the product serial number;

c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and

d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

5. Warranty claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.
Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

Glen Dimplex Australia Pty Ltd

www.glendimplex.com.au

Australia
Ph: 1300 556 816
customer.care.ha@glendimplex.com.au

Glen Dimplex New Zealand Ltd

www.glendimplex.co.nz

New Zealand
Ph: 09 274 8265
nztechserv@glendimplex.co.nz

<u>**READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.**</u>

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.
The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics.
Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will VOID warranty. Alfresco areas are not a Domestic application.

Euromaid

Distributed by:

Glen Dimplex Australia Pty Ltd   **Glen Dimplex New Zealand Ltd**

www.glendimplex.com.au   www.glendimplex.co.nz

For service advice, please contact the Customer Care Centre by phone or email below.

Australia   **New Zealand**
Ph: 1300 556 816   Ph: 09 274 8265
customer.care.ha@glendimplex.com.au   nztechserv@glendimplex.co.nz